![Avaya]

**Title: Product Transition for Message Networking R2.0 Basic Offer on the S3210 Server to New RoHS Compliant Servers and Components – UPDATED**

**Notification Date: April 17, 2006**

To conform to the Restriction of Hazardous Substances (RoHS) directive set by European Union countries, Avaya will transition the current S3210 server to the S3210R server which is RoHS compliant. Avaya will discontinue use of non-compliant server and components, introduce corresponding RoHS-compliant server and components, and take actions to substitute compliant servers and components for orders delivered to the European Union and EMEA in June 2006 and beyond. For all other countries, Avaya will transition to the new RoHS-compliant server and components for new orders in June 2006.

For the purpose of the End of Sale notice, European Union countries will pertain only to the specific European Union countries which Avaya has made Messaging Networking R2.0 Basic Offer on the S3210 Server available. These countries are: Austria, Belgium, Czech Republic, Denmark, France, Germany, Hungary, Ireland, Italy, Luxembourg, Netherlands, Portugal, Slovakia, Spain, Sweden, and United Kingdom.

For the European Union:

Effective **June 3, 2006**, the following actions will occur:
- o Avaya is discontinuing availability of the Message Networking R2.0 Basic Offer on the S3210 since the server and components do not conform to RoHS regulations set by the European Union.
- o Avaya is introducing a new Messaging Networking S3210R RoHS compliant server and components that directly replace the discontinued components.
- o All Message Networking R2.0 Basic Offer on the S3210 Server EMEA orders (which includes the European Union) manufactured on or after June 3, 2006 will be reviewed. RoHS compliant servers and components will be substituted for any non-RoHS compliant server and components on the original order. This one for one substitution is identical in function and price.
- o The ASD Product Configurator for the Message Networking R2.0 Basic Offer on the S3210 Server will be updated to design the new RoHS-compliant SAP codes beginning June 3, 2006 for all countries, including the EU countries.

For all countries, excluding the European Union

Effective **June 3, 2006**, the following actions will occur:
- o Although RoHS-compliant servers and components are not required in countries other than the European Union, Message Networking R2.0 Basic Offer on the S3210 is transitioning to RoHS compliant server and components beginning June 3, 2006
- o Avaya will no longer allow new quotations or orders of the Message Networking R2 Basic Offer on the non-RoHS compliant S3210 server and components.
- o Avaya is introducing a new S3210R RoHS-compliant server and components for the Message Networking R2.0 Basic Offer that directly replaces the discontinued components.
- o The ASD Product Configurator for the Message Networking R2.0 Basic Offer on the S3210 Server will be updated to design the new RoHS-compliant SAP codes beginning June 3, 2006 for all countries, including the EU countries.

# AVAYA

**Discontinued SAP Codes**

| SAP Code | Description | End of Sale Date |
|---|---|---|
| 700328230 | AM S3210 SERVER | 6/03/2006 |
| 700328586 | AM 4PT ANLG CARD TYPE A US KIT | 6/03/2006 |
| 700328594 | AM 4PT ANLG CARD TYPE B NONUS KIT | 6/03/2006 |
| 700211451 | AM KEYBOARD US TYPE WITH MOUSE | 6/03/2006 |

**Migration Strategy**

Avaya will transition the Messaging Networking offer to run on a S3210R server, which will meet RoHS compliance. The S3210R is a rack mounted server that supports the features and functionality of the S3210 server. The following new RoHS compliant codes have been established for this transition:

| New Code | Description - New Code | Old Code End of Sale |
|---|---|---|
| 700402779 | AM S3210R SERVER RHS | 700328230 |
| 700403496 | AM 4PT ANLG CARD TYPE A US KIT RHS | 700328586 |
| 700403504 | AM 4PT ANLG CARD TYPE B NONUS KIT RHS | 700328594 |
| 700403520 | AM KEYBOARD US TYPE WITH MOUSE RHS | 700211451 |

**NOTE:**
- o European Union / EMEA substitutions begin effective June 3, 2006
- o All countries but EMEA no substitutions. Codes will ship as ordered.

If you have any concerns or questions relating to this transition your Regional Offer Manager (EMEA) can be contacted as follows:
Richard Jenner  email: rjenner@avaya.com  telephone:+44 1483 309082

For additional information contact your Avaya Representative or Authorized Business Partner.

**Schedule**

| | |
|---|---|
| End of Sale (EoS) Message Networking R2 Basic on S3210 Server and components, with transition to S3210R Server and RoHS compliant components for EU Countries | 6/03/2006 |
| End of Sale (EoS) Message Networking R2 Basic on S3210 Server and components, with transition to S3210R Server and RoHS compliant components for non-EU Countries | 6/03/2006 |
| Minimum Period of Hardware Support Availability after EoS | 3 years |

**Minimum Period of Support Availability**

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment.  The Avaya Manufacturer Support Policy can be found at the following link:

http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf

Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers.   For additional information concerning long term support please contact your Service Provider.

**Service and Warranty**

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements provided they do not conflict with RoHS regulations in the European Union countries.  Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers.  Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Avaya Services reserves the right to support this product at its discretion, as it is deemed appropriate.

**For additional Information about Avaya Solutions please visit the Solutions area on the Enterprise Portal.**