



## Product Transition for 4620 IP Telephones

**Notification Date: October 4, 2005**

Effective **December 5, 2005** Avaya will no longer make commercially available the **4620 IP Telephones**. The **4621SW IP Telephone** is an appropriate replacement. The **4621SW**, generally available since **May 2005**, offers the same functionality as the **4620** and adds a backlit display. For those customers seeking further display capabilities, the **4625SW** offers a ¼ VGA 256 color display.

### Discontinued SAP Codes

SAP Code	Description	End of Sale Date
700212186	IP PHONE TERMINAL 4620D01A-2001	December 5, 2005
700259674	IP PHONE 4620SW GRY 4620D01B-2001	December 5, 2005
700284961	IP Phone 4620SW white 4620D01B-264	December 5, 2005

### Migration Strategy

Avaya now offers the following alternative solutions. Use the link below to find information on these products.

[http://www.avaya.com/qcm/master-usa/en-us/products/offers/4600\\_series\\_ip\\_telephones01.htm](http://www.avaya.com/qcm/master-usa/en-us/products/offers/4600_series_ip_telephones01.htm)

SAP Code	Description
700345192	IP PHONE 4621D01A-2001
700344526	IP PHONE 4625SW COLOR

If you have questions or would like more information about these products, click here and an authorized Avaya Representative will contact you.

<http://www1.avaya.com/forms/esales/>

### Schedule

End of Sale (EoS)	December 5, 2005
Minimum Period of Support Availability after EoS	3 Years

### Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment. The AVAYA Manufacturer



Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

### **Service and Warranty**

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.