



# End-of-Sale Notice

**Reference:** 2005-1110-IND  
**Effective Date:** 31<sup>st</sup> May 2006  
**Subject:** Notification of Availability & End-of-Sale date for the INDeX PBX system

## Summary

In the last 10 years, Avaya's INDeX platform has achieved considerable success in the SME PBX market. Now that the market, and Avaya's customers, are moving to newer IP-oriented PBX's such as Avaya IP Office and Avaya Communication Manager, it is important to set clear dates for the future availability of the INDeX product line, and the future End Of Sale date for INDeX.

INDeX will continue to be available for purchase from Avaya until May 31, 2006. From June 1, 2006 INDeX will no longer be orderable from Avaya.

INDeX resellers should work with their INDeX customers to plan their future purchases of INDeX equipment, and also to plan their future transition to the Avaya IP Office or Avaya Communication Manager platforms, according to their current and planned future communication needs.

Compelling product and commercial migration options are available today to help INDeX customers migrate to the newer Avaya platforms. See the ClearPath migration document on the SMBSMarketing.com portal [https://www.sbsmarketing.com/INDeX\\_claim/](https://www.sbsmarketing.com/INDeX_claim/) for further information.

This document outlines the logistics for this transition.

## Transition Summary

- The INDeX product line will continue to be available from Avaya until May 31, 2006
- Effective 1st June 2006, INDeX will no longer be available for sale.
- Following standard Avaya support and warranty guidelines, the products will be supported (tech support, bug fixes etc) for a minimum of a further 3 years (May 31, 2009).
- From 5th June 2006, the relevant order codes will be removed from price lists and associated order entry systems. Stock will be reserved to meet requirements for warranty returns and repairs.
- Marketing collateral, web-site and BusinessPartner portal content will be modified to reflect this product transition.

## Migration Strategy

Customers have a choice about the direction they wish to take.

We appreciate that 'One Size' may not 'Fit All' and are pleased to say that because of Avaya's portfolio of solutions, we are able to offer a number of solutions that can meet varying customer requirements. These solutions will enable even the largest INDeX customer to grow their business:



1. Stay with INDeX. We know that many customers are very happy with their INDeX solutions, and don't want to change. And the plain fact is that people can stay with INDeX for the foreseeable future. They can upgrade to the latest INDeX versions for a very low upgrade price.
2. Choose to migrate. Customers have the option to migrate to Avaya IP Office or Avaya Communication Manager. Promotions to ease the migration already exist for IP Office and are currently being defined for the Avaya Communication Manager platform.

Avaya has a powerful migration story. You can offer your customers the choice of two distinct solutions that will give them access to a wealth of new applications, features and functionality:

- a) Avaya™ IP Office provides access to applications such as voice messaging, conferencing and a contact centre solution integrated with Microsoft CRM – that will enhance productivity, customer service and business efficiency. Open CTI enables integration with 3rd party applications to further enhance the IP Office solution and enable best of breed solutions to be proposed. INDeX and IP Office applications development takes place within the same R & D team, customers who move from INDeX to IP Office will see a high degree of commonality in usage and look and feel in certain key applications, protecting the user experience and minimising the need for re-training.
- b) Avaya™ Communication Manager offers the same great benefits, with the additional value of increased resilience options, higher scalability and a greater choice of end points.

These are two very powerful offerings that provide a good incentive for INDeX customers to migrate.

Your customers may already be looking for alternatives.

They may already have heard from other vendors who operate in the same mid-market space. The INDeX migration options & offers will help you to protect and defend your installed customer base, by providing a migration path from their current Avaya INDeX to a new Avaya platform.

For details of the complete range of Avaya products and migration options for INDeX, please contact your local Avaya representative.

## Discontinued Order Codes

From 31<sup>st</sup> May 2006, the following INDeX codes will no longer be available for sale:

### HARDWARE

Code	Description	End-of-Sale Date
700042419	IND CP DGTL DASS-30S	May 31, 2006
700042781	IND CP DGTL E-PRI 30 SPARE	May 31, 2006
700041098	IND CAB CVR IND 100	May 31, 2006
700048317	IND CBL CAB 232CAB-100	May 31, 2006
700039175	IND CP DOPS 2-8	May 31, 2006
700048135	IND CP CNTL UNIT CPUV1000-8.1	May 31, 2006
700048200	IND CP CNTL UNIT CPUV100-8.1	May 31, 2006
700048242	IND CP CNTL UNIT CPUV200-8.1	May 31, 2006
700048309	IND CP CNTL UNIT CPUV400-8.1	May 31, 2006
700044035	IND CP BACKPLANE IND	May 31, 2006
700041114	IND CAB CVR IND	May 31, 2006
700037591	IND PWR SUPP PSU4 GE	May 31, 2006
700037641	IND PWR SUPP PSU8 GE	May 31, 2006
700039118	IND RACK KIT GE	May 31, 2006
700043300	IND CP SRVR GE	May 31, 2006
700036668	IND SFTW NOC PRO CLIENT KIT GE	May 31, 2006



700038102	IND LBL WOC OVERLAY GE	May 31, 2006
700041882	IND CAB CNTL IND DE	May 31, 2006
700036239	IND PROMO CRDLS CSLC START DE	May 31, 2006
700036593	IND SFTW IND APPS CD DE - GEN REL	May 31, 2006
700043714	IND CAB EXP IND DE	May 31, 2006
700035728	IND TERM CRDLS 20DT DE SPR	May 31, 2006
700040553	IND CP ANLG ALR-8-0-Z1	May 31, 2006
700040629	IND CP ANLG ALR-8-4D-Z1	May 31, 2006
700036288	IND IND30 SYS AU	May 31, 2006
700036296	IND IND30 SYS FR	May 31, 2006
700036304	IND IND30 SYS MULTI-COUNTRY	May 31, 2006
700036312	IND IND30 SYS NZ	May 31, 2006
700036320	IND IND30 SYS SW	May 31, 2006
700036338	IND IND30 SYS GB	May 31, 2006
700044001	IND IND30 KIT BATTERY BKUP	May 31, 2006
700049117	IND KIT IND30 DEMO	May 31, 2006
163959	IND IND30 KIT VM LITE MULTI-COUNTRY	May 31, 2006
163960	IND IND30 KIT VM LITE SW	May 31, 2006
163961	IND IND30 KIT VM LITE GB	May 31, 2006
163962	IND IND30 KIT VM LITE AU	May 31, 2006
163963	IND IND30 KIT VM LITE FR	May 31, 2006
163964	IND IND30 KIT VM LITE NZ	May 31, 2006
700039183	IND IND30 VM LITE	May 31, 2006
700040819	ARG RACK 15U	May 31, 2006
700246697	ARG MEMORY V. 2.3	May 31, 2006
700199763	IND SFTW APPL CD CONTROLLED RELEASE DK	May 31, 2006
700199771	IND SFTW APPL CD CONTROLLED RELEASE FR	May 31, 2006
700199789	IND SFTW APPL CD CONTROLLED RELEASE GE	May 31, 2006
700199797	IND SFTW APPL CD CONTROLLED RELEASE JP	May 31, 2006
700199805	IND SFTW APPL CD CONTROLLED RELEASE NL	May 31, 2006
700199813	IND SFTW APPL CD CONTROLLED RELEASE SP	May 31, 2006
700199821	IND SFTW APPL CD CONTROLLED RELEASE SW	May 31, 2006
700199839	IND SFTW APPL CD - TRIAL	May 31, 2006
700038946	IND KIT IND DEMO FR	May 31, 2006
700038953	IND KIT IND DEMO DE	May 31, 2006
700038961	IND KIT IND DEMO JP	May 31, 2006
700038979	IND KIT IND DEMO GB	May 31, 2006
163937	IND CCM WBRD DEMO 10	May 31, 2006
163938	IND CCM WBRD DEMO 22	May 31, 2006
700036502	IND CD-ROM INDEX CCM DEMO FR	May 31, 2006
700039191	IND RACK 4	May 31, 2006
700039209	IND RACK 5	May 31, 2006
700049091	IND TERMINAL DGTL UK DT1-CH-UK	May 31, 2006
700049307	IND TERMINAL DGTL UK DT3-CH-UK	May 31, 2006
700048994	IND TERMINAL DGTL NL DT1-CH-NL	May 31, 2006
700049216	IND TERMINAL DGTL NL DT3-CH-NL	May 31, 2006
700038789	IND HEADSET BARRIER HS/BARRIER	May 31, 2006
700041288	IND CP DGTL 8BRI PT BRI-8S	May 31, 2006
700042559	IND CP DGTL DPNSS-30S SPARE	May 31, 2006
700042682	IND CP DGTL SPR 32 PT	May 31, 2006
700043573	IND CAB CNTL IND SW	May 31, 2006
700043599	IND CAB CNTL IND GB	May 31, 2006
700041791	IND CAB CNTL IND AU	May 31, 2006
700041809	IND CAB CNTL IND CZ	May 31, 2006
700041825	IND CAB CNTL IND DK	May 31, 2006
700041841	IND CAB CNTL IND FI	May 31, 2006
700041866	IND CAB CNTL IND FR	May 31, 2006
700041908	IND CAB CNTL IND IE	May 31, 2006
700041932	IND CAB CNTL IND JP	May 31, 2006



700041957	IND CAB CNTL IND NL	May 31, 2006
700041999	IND CAB CNTL IND NO	May 31, 2006
700042039	IND CAB CNTL IND PO	May 31, 2006
700042062	IND CAB CNTL IND SL	May 31, 2006
700042088	IND CAB CNTL IND ES	May 31, 2006
700042260	IND CP CNTL UNIT CPU-X	May 31, 2006
700042294	IND CP CNTL UNIT CPU-X-JP	May 31, 2006
700042310	IND CP CNTL UNIT CPU-XVM	May 31, 2006
700037617	IND PWR SUPP PSU8	May 31, 2006
700037658	IND PWR SUPP PSU8 JP	May 31, 2006
700043615	IND CAB EXP IND AU	May 31, 2006
700043656	IND CAB EXP IND DK	May 31, 2006
700043680	IND CAB EXP IND FI	May 31, 2006
700043706	IND CAB EXP IND FR	May 31, 2006
700043748	IND CAB EXP IND IE	May 31, 2006
700043771	IND CAB EXP IND JP	May 31, 2006
700043805	IND CAB EXP IND NL	May 31, 2006
700043813	IND CAB EXP IND NO	May 31, 2006
700043847	IND CAB EXP IND PO	May 31, 2006
700043870	IND CAB EXP IND ES	May 31, 2006
700043896	IND CAB EXP IND SW	May 31, 2006
700043920	IND CAB EXP IND GB	May 31, 2006
700039092	IND RACK KIT	May 31, 2006
700039100	IND RACK KIT FR	May 31, 2006
700040686	IND RACK KIT JP	May 31, 2006
700042930	IND CP LINK 1 EXT LC-1E-V	May 31, 2006
700043037	IND CP LINK 4 EXT LC-4E-V	May 31, 2006
700036577	IND SFTW IND APPS CD DK - GEN REL	May 31, 2006
700036585	IND SFTW IND APPS CD FR - GEN REL	May 31, 2006
700036601	IND SFTW IND APPS CD JP - GEN REL	May 31, 2006
700036619	IND SFTW IND APPS CD NL - GEN REL	May 31, 2006
700036627	IND SFTW IND APPS CD SP - GEN REL	May 31, 2006
700036635	IND SFTW IND APPS CD SW - GEN REL	May 31, 2006
700036874	IND SFTW IND APPS CD UK - GEN REL	May 31, 2006
700036510	IND CD-ROM INDEX CCM CD SP	May 31, 2006
700036833	IND CD-ROM INDEX ENGINEERING TOOLKIT	May 31, 2006
700037260	IND CD IPNC ADMIN	May 31, 2006
700039068	IND SMP NOC PRO CLIENT	May 31, 2006
700037021	IND SFTW NOC PRO CLIENT KIT	May 31, 2006
700037039	IND SFTW NOC PRO SRVR KIT	May 31, 2006
700036676	IND SFTW NOC PRO CLIENT KIT ES	May 31, 2006
700036650	IND SFTW NOC PRO CLIENT KIT FR	May 31, 2006
700038110	IND LBL WOC OVERLAY JP	May 31, 2006
700038128	IND LBL WOC OVERLAY GB	May 31, 2006
700038136	IND LBL WOC OVERLAY DK	May 31, 2006
700038144	IND LBL WOC OVERLAY FI	May 31, 2006
700038151	IND LBL WOC OVERLAY FR	May 31, 2006
700038169	IND LBL WOC OVERLAY NL	May 31, 2006
700038177	IND LBL WOC OVERLAY NO	May 31, 2006
700038185	IND LBL WOC OVERLAY ES	May 31, 2006
700038201	IND LBL WOC OVERLAY SW	May 31, 2006
700038821	IND PC CCM CLIENT LB KIT FR	May 31, 2006
700039381	IND PC CCM CLIENT LB KIT	May 31, 2006
700040132	IND DISP CCM WALLBRD 10 GB	May 31, 2006
700039043	IND DISP PC 4 15	May 31, 2006
700039050	IND DISP PC 5 15	May 31, 2006
700036213	IND PROMO CRDLS CSLC START AU	May 31, 2006
700036221	IND PROMO CRDLS CSLC START FR	May 31, 2006
700036270	IND PROMO CRDLS CSLC START GB	May 31, 2006



700040462	IND PWR SUPP CRDLS DH2 EU	May 31, 2006
700040470	IND PWR SUPP CRDLS DH2 GB	May 31, 2006
700040488	IND PWR SUPP CRDLS SURVEY EU	May 31, 2006
700040496	IND PWR SUPP CRDLS SURVEY GB	May 31, 2006
700043177	IND CP CRDLS 16PT CSLC-16	May 31, 2006
700043235	IND CP CRDLS 8PT CSLC-8S SPR	May 31, 2006
700041205	IND CP DGTL 4BRI PT	May 31, 2006
700041262	IND CP DGTL 8BRI PT	May 31, 2006
700042476	IND CP DGTL DPNSS-15	May 31, 2006
700042534	IND CP DGTL DPNSS-30	May 31, 2006
700042575	IND CP DGTL DPNSS-6	May 31, 2006
700042609	IND CP DGTL 16 PT	May 31, 2006
700042674	IND CP DGTL 32 PT	May 31, 2006
700042757	IND CP DGTL E-PRI 15	May 31, 2006
700042807	IND CP DGTL E-PRI 8	May 31, 2006
700043060	IND CP VCE COMPRESSION 28CH VCC-28	May 31, 2006
700043086	IND CP VCE COMPRESSION 8CH VCC-8	May 31, 2006
700038987	IND HDWR SRVR EXT-TOOL	May 31, 2006
700043284	IND CP SVRC	May 31, 2006
700043292	IND CP SRVR FR	May 31, 2006
700043409	IND CP SRVR JP	May 31, 2006
700043417	IND CP SRVR NL	May 31, 2006
700043433	IND CP SRVR SP	May 31, 2006
700043458	IND CP SRVR SW	May 31, 2006
700043474	IND CP VCE PROC VPC	May 31, 2006
700045669	IND KIT EXTL HQ REMOTE ACCESS	May 31, 2006
700045768	IND CABLE ACD PRNTR 2M	May 31, 2006
700046121	IND CP IPNC	May 31, 2006
700046147	IND CP IPNC 4 MDM	May 31, 2006
700046170	IND CP IPNC 4 MDM 20 VC	May 31, 2006
700046196	IND CP IPNC 20 VC	May 31, 2006
700046295	IND SFTW ACD DB EXPT DISK SW-ACD5 DB EXP	May 31, 2006
700046329	IND SFTW ACD UPG 5.2 30 AGENT	May 31, 2006
700046337	IND SFTW ACD UPG 5.2 60 AGENT	May 31, 2006
700046378	IND SFTW ACD UPG 5.2 90 AGENT	May 31, 2006
700046428	IND LIC ACD 5 UPG 1 USER	May 31, 2006
700046436	IND CBL CONVTR CAB-CVT	May 31, 2006
700046477	IND SFTW ACD 5 SUPERVISOR 1 USER	May 31, 2006
700046964	IND CHARGER CRDLS DH1 + BATTERY EU	May 31, 2006
700046998	IND CHARGER CRDLS DH1 + BATTERY GB	May 31, 2006
700047780	IND CAU CRDLS 4EXT PT GB	May 31, 2006
700047889	IND CAU CRDLS 4EXT PT NL	May 31, 2006
700048069	IND CNTL UNIT PC VIOC	May 31, 2006
700048283	IND CBL CAB 232CAB	May 31, 2006
700048333	IND CBL DIST 32CH 10M	May 31, 2006
700048341	IND CBL DIST 32CH 15M	May 31, 2006
700048366	IND CBL DIST 32CH 3M	May 31, 2006
700048374	IND CBL DIST 32CH 5M	May 31, 2006
700048473	IND HEADSET VIOC HEADSET HS/VIOC	May 31, 2006
700048614	IND CBL NTWK 2 LAN CAB-IPNC-2LAN	May 31, 2006
700048630	IND CBL NTWK V24 CAB-IPNC-V24	May 31, 2006
700048655	IND CBL NTWK V35 CAB-IPNC-V35	May 31, 2006
700048663	IND HDWR CRDLS BATTERY	May 31, 2006
700048671	IND CBL NTWK X21 CAB-IPNC-X21	May 31, 2006
700048689	IND HDWR CRDLS CLIP	May 31, 2006
700048697	IND CBL ISDN 3M CABPRI-3	May 31, 2006
700048713	IND CBL MDM IND CAB-RAM	May 31, 2006
700048721	IND CBL SRVR KEYBOARD SCREEN MOUSE	May 31, 2006
700048747	IND CBL ASSY WOC CAB-WOC	May 31, 2006



700048754	IND CBL PC XOVER CAB-X-PC	May 31, 2006
700048762	IND CBL ASSY DASS 10M CCDS-10	May 31, 2006
700048796	IND CBL ASSY DASS 5M CCDS-5	May 31, 2006
700048903	IND DOC USER GUIDE VIOC UK	May 31, 2006
700049034	IND LBL RETURN PAD	May 31, 2006
700049075	IND CBL ASSY BULK HEAD CCBHS	May 31, 2006
700049174	IND CBL CRDLS	May 31, 2006
700049380	IND CP CRDLS ANLG FR	May 31, 2006
700049414	IND CP CRDLS ANLG NL	May 31, 2006
700049828	IND CBL ISDN 10M CABPRI-10	May 31, 2006
700049836	IND CABLE TERM L-GREY BT DT-LC-LG	May 31, 2006
700049851	IND BRKT TERM CHARCOAL DTWB-CH	May 31, 2006
700049877	IND CBL ISDN 5M CABPRI-5	May 31, 2006
700049919	IND CBL MOH 14MM-14MM	May 31, 2006
700049935	IND CBL MOH 18MM-14MM	May 31, 2006
700050016	IND HEADSET GN NETCOM QUICK DISC CORD	May 31, 2006
700050032	IND HEADSET GN NET SUPERVISOR CORD HS/SC	May 31, 2006
700050057	IND CBL DONGLE CABCON-9-25	May 31, 2006
700050081	IND CBL PC CABCON-9-9	May 31, 2006
700050156	IND CBL ASSY DASS 3M CCDS-3	May 31, 2006
700050172	IND BASE STA CRDLS REPORT	May 31, 2006
700050198	IND BSTN CRDLS REPT EU	May 31, 2006
700050248	IND CBL ASSY VM CAB-VM	May 31, 2006
700050289	IND CP ANLG ACA	May 31, 2006
700050297	IND CP ANLG 24EXT PT SPR AL-0-24-JP	May 31, 2006
700050511	IND CP DGTL E1-V	May 31, 2006
700050537	IND CP DGTL E-DPNSS 30	May 31, 2006
700050578	IND CP IPNC 4 MDM 5 VC	May 31, 2006
700050586	IND CP IPNC 5 VC	May 31, 2006
700050594	IND CBL LINK 1.7M	May 31, 2006
700050610	IND CP SRVR DK	May 31, 2006
700050685	IND CP ANLG ACA JP	May 31, 2006
700050719	IND CP ANLG 16EXT PT AL-0-16-MC	May 31, 2006
700050735	IND CP ANLG 16EXT PT AL-0-16-SA	May 31, 2006
700050743	IND CP ANLG 16EXT PT AL-0-16-SW	May 31, 2006
700050750	IND CP ANLG 16EXT PT AL-0-16-UK	May 31, 2006
700050784	IND CP ANLG 22EXT PT AL-0-22-AU	May 31, 2006
700050792	IND CP ANLG 24EXT PT AL-0-24-JP	May 31, 2006
700050800	IND CP ANLG 24EXT PT AL-0-24-MC	May 31, 2006
700050818	IND CP ANLG 24EXT PT AL-0-24-SW	May 31, 2006
700050826	IND CP ANLG 24EXT PT AL-0-24-UK	May 31, 2006
700050834	IND CP ANLG 24EXT PT SPR AL-0-24-UK	May 31, 2006
700061799	IND PC CCM SRVR 9 LB	May 31, 2006
700061823	IND CD-ROM IND CT INTEGRATOR 2.05 SDK	May 31, 2006
700061864	IND DISP PC 17	May 31, 2006
700183130	IND CP SRVC NETHERLANDS	May 31, 2006
700183148	IND CP SRVC L UK	May 31, 2006
700198450	IND UPG CCM SRVR PC 9 ONLY	May 31, 2006
700198518	IND EXCH SRVR L UK	May 31, 2006
700198526	IND EXCH SRVR UK	May 31, 2006
700198542	IND KIT VM SP	May 31, 2006
700198559	IND LBL LIC PAD	May 31, 2006
700198609	IND CP DGTL ODT 8 CH JP	May 31, 2006
700198617	IND CD DGTL PRI JP	May 31, 2006
700198634	IND MDM REMOTE ACC 4 GB	May 31, 2006
700198641	IND PROMO CRDLS CSLC START EU	May 31, 2006
700199532	IND PROMO CRDLS CSLC START SP	May 31, 2006
700199540	IND EXCH SRVR L NL	May 31, 2006
700199557	IND EXCH SRVR NL	May 31, 2006





700199565	IND UPG ICOSM INTERACTION MGR 15 - 25	May 31, 2006
700199573	IND UPG VM NEW USERS U/G-IVM-IMS	May 31, 2006
700199656	IND MDM REMOTE ACC 4 UK SPARE	May 31, 2006
700210743	IND CP VCE 30PT	May 31, 2006
700210750	IND VCE MGR HD CADDY	May 31, 2006
700216195	IND VM 30CH FR	May 31, 2006
700216203	IND VM 60CH FR	May 31, 2006
700216211	IND VM 60CH W/RAID FR	May 31, 2006
700216229	IND VM 30CH NL	May 31, 2006
700216237	IND VM 60CH NL	May 31, 2006
700216245	IND VM 60CH W/RAID NL	May 31, 2006
700216252	IND VM 30CH SW	May 31, 2006
700216260	IND VM 60CH SW	May 31, 2006
700216278	IND VM 60CH W/RAID SW	May 31, 2006
700216724	IND CP SRVR W/DIALOGIC CARD	May 31, 2006
700216732	IND CP SRVR DK W/DIALOGIC CARD	May 31, 2006
700216740	IND CP SRVR FR W/DIALOGIC CARD	May 31, 2006
700216757	IND CP SRVR DE W/DIALOGIC CARD	May 31, 2006
700216765	IND CP SRVR JP W/DIALOGIC CARD	May 31, 2006
700216773	IND CP SRVR NL W/DIALOGIC CARD	May 31, 2006
700216781	IND CP SRVR ES W/DIALOGIC CARD	May 31, 2006
700216799	IND CP SRVR SW W/DIALOGIC CARD	May 31, 2006
700218191	IND CP SRVR	May 31, 2006
700223795	IND CP DGTL E-PRI-30 DTMF	May 31, 2006
700236474	IND SVRC TO SVRC L FR	May 31, 2006
700244585	IND VCE MGR SPR 60Gb IDE HD - GB	May 31, 2006
700244593	IND VCE MGR SPR 20Gb IDE HD - GB	May 31, 2006
700244601	IND VCE MGR SPR 60GB IDE HD - SW	May 31, 2006
700244619	IND VCE MGR SPR 20GB IDE HD - SW	May 31, 2006
700244627	IND VCE MGR SPR 60GB IDE HD - FR	May 31, 2006
700244635	IND VCE MGR SPR 20GB IDE HD - FR	May 31, 2006
700244643	IND VCE MGR SPR 60GB IDE HD - NL	May 31, 2006
700244650	IND VCE MGR SPR 20GB IDE HD - NL	May 31, 2006
700292196	IND IPNC VC 10 CASSETTE	May 31, 2006
700314156	IND MDM REMOTE ACC 5 GB	May 31, 2006
700035710	IND TERM CRDLS 20DT FR	May 31, 2006
700035868	IND TERMINAL CRDLS 20DT SPR	May 31, 2006
700199896	IND TERM CRDLS 20DT SP	May 31, 2006
700045198	IND LBL EMERGENCY FR	May 31, 2006
700048929	IND CBL PWR 3M EU	May 31, 2006
700048937	IND CBL PWR 3M GB	May 31, 2006
700218175	IND CBL PWR 3M JP	May 31, 2006
700049109	IND CABLE PWR 3M AU	May 31, 2006
700049133	IND CBL PWR 3M DK	May 31, 2006
700036197	IND FUSE 2A PSU 4	May 31, 2006
700036387	IND FUSE 2A PSU4 PFU	May 31, 2006
700036395	IND FUSE 2A PSU 8	May 31, 2006
700036429	IND FUSE 2A IND30	May 31, 2006
700043961	IND BRKT CAB IND CABFIX	May 31, 2006
182449	INDEX MODEL	May 31, 2006
163837	IND ACCR KIT CCM UPG	May 31, 2006
163917	IND PC CCM SRVR 20 CLIENT ES	May 31, 2006
163925	IND PC CCM SRVR 5 CLIENT ES	May 31, 2006
163969	IND KIT VM JP	May 31, 2006
163976	IND HDWR NOC PRO CLIENT FR	May 31, 2006
164051	IND PX SDX PC5	May 31, 2006
169069	IND NOC PRO SRVR GE	May 31, 2006
174179	IND VCE MGR 30CH	May 31, 2006
174180	IND VCE MGR 60CH	May 31, 2006



174181	IND VCE MGR 60CH W/RAID	May 31, 2006
174750	IND IVM KIT W/VCE PROCESSING CASSETTE JP	May 31, 2006
174756	IND IVM KIT W/SNGL CASSETTE GB	May 31, 2006
174757	IND IVM KIT DK W/SNGL CASSETTE	May 31, 2006
174758	IND IVM KIT W/SNGL CASSETTE FR	May 31, 2006
174759	IND IVM KIT W/SNGL CASSETTE DE	May 31, 2006
174760	IND IVM KIT JP W/SNGL CASSETTE	May 31, 2006
174761	IND IVM KIT W/SNGL CASSETTE NL	May 31, 2006
174762	IND IVM KIT SP W/SNGL CASSETTE	May 31, 2006
174763	IND IVM KIT W/SNGL CASSETTE SW	May 31, 2006
174806	IND VCE MGR 30 CH FR	May 31, 2006
174807	IND VCE MGR 60CH FR	May 31, 2006
174808	IND VCE MGR 60CH W/RAID FR	May 31, 2006
174809	IND VCE MGR 30CH NL	May 31, 2006
174810	IND VCE MGR 60CH NL	May 31, 2006
174811	IND VCE MGR 60CH W/RAID NL	May 31, 2006
174812	IND VCE MGR 30CH SW	May 31, 2006
174813	IND VCE MGR 60CH SW	May 31, 2006
174814	IND VCE MGR 60CH W/RAID SW	May 31, 2006
174815	IND IVMPRO 30-60 HDWR UPG KIT	May 31, 2006
174892	IND IVM KIT L FR	May 31, 2006
177312	IND IVMPRO UPG FEE	May 31, 2006
163897	IND PC CCM CALL CONTACT CLIENT CCM CPC	May 31, 2006
163899	IND RCDR CCM DGTL DISKS	May 31, 2006
163900	IND RCDR CCM DGTL 12CH	May 31, 2006
163901	IND RCDR CCM DGTL 16CH	May 31, 2006
163902	IND RCDR CCM DGTL 4CH	May 31, 2006
163903	IND RCDR CCM DGTL 8CH	May 31, 2006
163906	IND PC CCM SRVR 10	May 31, 2006
163907	IND PC CCM SRVR 10 CLIENT FR	May 31, 2006
163908	IND PC CCM SRVR 10 CLIENT GE	May 31, 2006
163909	IND PC CCM SRVR 10 CLIENT ES	May 31, 2006
163910	IND PC CCM SRVR 10 CLIENT RACK GB	May 31, 2006
163911	IND PC CCM SRVR 10 CLIENT RACK FR	May 31, 2006
163912	IND PC CCM SRVR 10 CLIENT RACK GE	May 31, 2006
163913	IND PC CCM SRVR 10 CLIENT RACK ES	May 31, 2006
163914	IND PC CCM SRVR 20 CLIENT GB	May 31, 2006
163915	IND PC CCM SRVR 20 CLIENT FR	May 31, 2006
163916	IND PC CCM SRVR 20 CLIENT GE	May 31, 2006
163918	IND PC CCM SRVR 20 CLIENT RACK GB	May 31, 2006
163919	IND PC CCM SRVR 20 CLIENT RACK FR	May 31, 2006
163920	IND PC CCM SRVR 20 CLIENT RACK GE	May 31, 2006
163921	IND PC CCM SRVR 20 CLIENT RACK ES	May 31, 2006
163922	IND PC CCM SRVR 5 CLIENT GB	May 31, 2006
163923	IND PC CCM SRVR 5 CLIENT FR	May 31, 2006
163924	IND PC CCM SRVR 5 CLIENT GE	May 31, 2006
163926	IND PC CCM SRVR 5 CLIENT RACK	May 31, 2006
163927	IND PC CCM SRVR 5 CLIENT RACK FR	May 31, 2006
163928	IND PC CCM SRVR 5 CLIENT RACK GE	May 31, 2006
163929	IND PC CCM SRVR 5 CLIENT RACK ES	May 31, 2006
163979	IND NOC PRO CLIENT	May 31, 2006
163980	IND NOC PRO SRVR	May 31, 2006
164054	IND KIT VIOC	May 31, 2006
700038599	IND HEADSET GN NET ADVANTAGE MONAURAL	May 31, 2006
700038623	IND HEADSET GN NET OPTIMA MONAURAL	May 31, 2006
700039472	IND PC CCM SRVR 10 CLIENT L/BOX GB	May 31, 2006
700039480	IND PC CCM SRVR 10 CLIENT L/BOX FR	May 31, 2006
700039498	IND PC CCM SRVR 10 CLIENT LB GE	May 31, 2006
700039506	IND PC CCM SRVR 10 CLIENT RACK L/BOX GB	May 31, 2006





700039514	IND PC CCM SRVR 10 CLIENT RACK L/BOX FR	May 31, 2006
700039522	IND PC CCM SRVR 10 CLIENT RACK LB GE	May 31, 2006
700039548	IND PC CCM SRVR 10 CLIENT RACK L/BOX ES	May 31, 2006
700039555	IND PC CCM SRVR 10 CLIENT L/BOX ES	May 31, 2006
700039647	IND PC CCM SRVR 20 CLIENT L/BOX GB	May 31, 2006
700039654	IND PC CCM SRVR 20 CLIENT L/BOX FR	May 31, 2006
700039662	IND PC CCM SRVR 20 CLIENT LB GE	May 31, 2006
700039670	IND PC CCM SRVR 20 CLIENT RACK L/BOX GB	May 31, 2006
700039688	IND PC CCM SRVR 20 CLIENT RACK L/BOX FR	May 31, 2006
700039696	IND PC CCM SRVR 20 CLIENT RACK LB GE	May 31, 2006
700039704	IND PC CCM SRVR 20 CLIENT RACK L/BOX ES	May 31, 2006
700039712	IND PC CCM SRVR 20 CLIENT L/BOX ES	May 31, 2006
700039803	IND PC CCM SRVR 5 RPLCMNT L/BOX	May 31, 2006
700039811	IND PC CCM SRVR 5 RPLCMNT L/BOX FR	May 31, 2006
700039829	IND PC CCM SRVR 5 REPL LB GE	May 31, 2006
700039837	IND PC CCM SRVR 5 RPLCMNT L/BOX RACK	May 31, 2006
700039845	IND PC CCM SRVR 5 RPLCMNT L/BOX RACK FR	May 31, 2006
700039852	IND PC CCM SRVR 5 REPL LB RACK GE	May 31, 2006
700039860	IND PC CCM SRVR 5 RPLCMNT L/BOX RACK ES	May 31, 2006
700039878	IND PC CCM SRVR 5 RPLCMNT L/BOX ES	May 31, 2006
700040108	IND LN DRIVER 1 PAIR + CBL	May 31, 2006
700042443	IND TERM ANLG 20AT GB	May 31, 2006
700042450	IND TERM ANLG 20AT NL	May 31, 2006

## SOFTWARE

Code	Description	End-of-Sale Date
161352	IND LIC CCM ACCR KIT	May 31, 2006
161355	IND LIC CCM ACCR UPG	May 31, 2006
161491	IND LIC ACD 400 AGENT LIC:DS	May 31, 2006
161492	IND LIC CCM 10 AGENT LIC:CU	May 31, 2006
161493	IND LIC CCM 100 AGENT LIC:CU	May 31, 2006
161511	IND LIC CCM 11 AGENT LIC:CU	May 31, 2006
161513	IND LIC CCM 110 AGENT LIC:CU	May 31, 2006
161531	IND LIC CCM 12 AGENT LIC:CU	May 31, 2006
161533	IND LIC CCM 120 AGENT LIC:CU	May 31, 2006
161551	IND LIC CCM 13 AGENT LIC:CU	May 31, 2006
161553	IND LIC CCM 130 AGENT LIC:CU	May 31, 2006
161571	IND LIC CCM 14 AGENT LIC:CU	May 31, 2006
161573	IND LIC CCM 140 AGENT LIC:CU	May 31, 2006
161591	IND LIC CCM 15 AGENT LIC:CU	May 31, 2006
161592	IND LIC CCM 150 AGENT LIC:CU	May 31, 2006
161610	IND LIC CCM 16 AGENT LIC:CU	May 31, 2006
161612	IND LIC CCM 160 AGENT LIC:CU	May 31, 2006
161630	IND LIC CCM 17 AGENT LIC:CU	May 31, 2006
161632	IND LIC CCM 170 AGENT LIC:CU	May 31, 2006
161650	IND LIC CCM 18 AGENT LIC:CU	May 31, 2006
161652	IND LIC CCM 180 AGENT LIC:CU	May 31, 2006
161670	IND LIC CCM 19 AGENT LIC:CU	May 31, 2006
161672	IND LIC CCM 190 AGENT LIC:CU	May 31, 2006
161690	IND LIC CCM 20 AGENT LIC:CU	May 31, 2006
161691	IND LIC CCM 200 AGENT LIC:CU	May 31, 2006
161692	IND LIC CCM 21 AGENT LIC:CU	May 31, 2006
161694	IND LIC CCM 22 AGENT LIC:CU	May 31, 2006
161697	IND LIC CCM 23 AGENT LIC:CU	May 31, 2006
161699	IND LIC CCM 24 AGENT LIC:CU	May 31, 2006
161701	IND LIC CCM 25 AGENT LIC:CU	May 31, 2006



161702	IND LIC CCM 250 AGENT	May 31, 2006
161703	IND LIC CCM 26 AGENT LIC:CU	May 31, 2006
161705	IND LIC CCM 27 AGENT LIC:CU	May 31, 2006
161707	IND LIC CCM 28 AGENT LIC:CU	May 31, 2006
161709	IND LIC CCM 29 AGENT LIC:CU	May 31, 2006
161711	IND LIC CCM 30 AGENT LIC:CU	May 31, 2006
161712	IND LIC CCM 300 AGENT LIC:CU	May 31, 2006
161721	IND LIC CCM 35 AGENT LIC:CU	May 31, 2006
161730	IND LIC CCM 40 AGENT LIC:CU	May 31, 2006
161731	IND LIC CCM 400 AGENT LIC:CU	May 31, 2006
161740	IND LIC CCM 45 AGENT LIC:CU	May 31, 2006
161749	IND LIC CCM 5 AGENT LIC:CU	May 31, 2006
161750	IND LIC CCM 50 AGENT LIC:CU	May 31, 2006
161759	IND LIC CCM 55 AGENT LIC:CU	May 31, 2006
161768	IND LIC CCM 6 AGENT LIC:CU	May 31, 2006
161770	IND LIC CCM 60 AGENT LIC:CU	May 31, 2006
161779	IND LIC CCM 65 AGENT LIC:CU	May 31, 2006
161788	IND LIC CCM 7 AGENT LIC:CU	May 31, 2006
161790	IND LIC CCM 70 AGENT LIC:CU	May 31, 2006
161799	IND LIC CCM 75 AGENT LIC:CU	May 31, 2006
161808	IND LIC CCM 8 AGENT LIC:CU	May 31, 2006
161810	IND LIC CCM 80 AGENT LIC:CU	May 31, 2006
161828	IND LIC CCM 9 AGENT LIC:CU	May 31, 2006
161830	IND LIC CCM 90 AGENT LIC:CU	May 31, 2006
161848	IND LIC CCM LIC:DS	May 31, 2006
161852	IND LIC CCM CALL CENTRE SPV LIC:CU	May 31, 2006
161854	IND LIC CCM CALL CENTRE VIEW LIC:CU	May 31, 2006
161857	IND LIC CCM QUEUE MGR LIC:DS	May 31, 2006
161859	IND LIC CCM REPORT CLIENT LIC:CU	May 31, 2006
161860	IND LIC CCM REPORT DESIGN LIC:CU	May 31, 2006
161861	IND LIC CCM REPORT MGR LIC:CU	May 31, 2006
161863	IND LIC CCM WALLBRD MGR LIC:CU	May 31, 2006
161864	IND LIC COMBO 1 LIC:DS	May 31, 2006
161865	IND LIC COMBO 2 LIC:DS	May 31, 2006
161866	IND LIC COMBO 3 LIC:DS	May 31, 2006
161908	IND LIC CT COMPONENTS 10 USER LIC:CU	May 31, 2006
161911	IND LIC CT COMPONENTS 100 USER LIC:CU	May 31, 2006
161914	IND LIC CT COMPONENTS 105 USER LIC:CU	May 31, 2006
161917	IND LIC CT COMPONENTS 110 USER LIC:CU	May 31, 2006
161920	IND LIC CT COMPONENTS 115 USER LIC:CU	May 31, 2006
161923	IND LIC CT COMPONENTS 120 USER LIC:CU	May 31, 2006
161926	IND LIC CT COMPONENTS 125 USER LIC:CU	May 31, 2006
161929	IND LIC CT COMPONENTS 130 USER LIC:CU	May 31, 2006
161932	IND LIC CT COMPONENTS 135 USER LIC:CU	May 31, 2006
161935	IND LIC CT COMPONENTS 140 USER LIC:CU	May 31, 2006
161938	IND LIC CT COMPONENTS 145 USER LIC:CU	May 31, 2006
161941	IND LIC CT COMPONENTS 15 USER LIC:CU	May 31, 2006
161944	IND LIC CT COMPONENTS 150 USER LIC:CU	May 31, 2006
161947	IND LIC CT COMPONENTS 155 USER LIC:CU	May 31, 2006
161950	IND LIC CT COMPONENTS 160 USER LIC:CU	May 31, 2006
161953	IND LIC CT COMPONENTS 165 USER LIC:CU	May 31, 2006
161956	IND LIC CT COMPONENTS 170 USER LIC:CU	May 31, 2006
161959	IND LIC CT COMPONENTS 175 USER LIC:CU	May 31, 2006
161962	IND LIC CT COMPONENTS 180 USER LIC:CU	May 31, 2006
161965	IND LIC CT COMPONENTS 185 USER LIC:CU	May 31, 2006
161968	IND LIC CT COMPONENTS 190 USER LIC:CU	May 31, 2006
161971	IND LIC CT COMPONENTS 195 USER LIC:CU	May 31, 2006
161974	IND LIC CT COMPONENTS 20 USER LIC:CU	May 31, 2006
161977	IND LIC CT COMPONENTS 200 USER LIC:CU	May 31, 2006



161980	IND LIC CT COMPONENTS 25 USER LIC:CU	May 31, 2006
161983	IND LIC CT COMPONENTS 30 USER LIC:CU	May 31, 2006
161986	IND LIC CT COMPONENTS 35 USER LIC:CU	May 31, 2006
161989	IND LIC CT COMPONENTS 40 USER LIC:CU	May 31, 2006
161992	IND LIC CT COMPONENTS 45 USER LIC:CU	May 31, 2006
161995	IND LIC CT COMPONENTS 5 USER LIC:CU	May 31, 2006
161998	IND LIC CT COMPONENTS 50 USER LIC:CU	May 31, 2006
162001	IND LIC CT COMPONENTS 55 USER LIC:CU	May 31, 2006
162004	IND LIC CT COMPONENTS 60 USER LIC:CU	May 31, 2006
162007	IND LIC CT COMPONENTS 65 USER LIC:CU	May 31, 2006
162010	IND LIC CT COMPONENTS 70 USER LIC:CU	May 31, 2006
162013	IND LIC CT COMPONENTS 75 USER LIC:CU	May 31, 2006
162016	IND LIC CT COMPONENTS 80 USER LIC:CU	May 31, 2006
162019	IND LIC CT COMPONENTS 85 USER LIC:CU	May 31, 2006
162022	IND LIC CT COMPONENTS 90 USER LIC:CU	May 31, 2006
162025	IND LIC CT COMPONENTS 95 USER LIC:CU	May 31, 2006
162028	IND LIC CT COMPONENTS UNLIM USER LIC:CU	May 31, 2006
162031	IND LIC CTI LEVEL 6 LIC:DS	May 31, 2006
162032	IND LIC CT INTEGRATOR CSTA INTF LIC:DS	May 31, 2006
162201	IND LIC RCDR DGTL 12 CH LIC:DS	May 31, 2006
162202	IND LIC RCDR DGTL 16 CH LIC:DS	May 31, 2006
162203	IND LIC RCDR DGTL 4 CH LIC:DS	May 31, 2006
162204	IND LIC RCDR DGTL 8 CH LIC:DS	May 31, 2006
162205	IND LIC DTMF INTG LIC:DS	May 31, 2006
162206	IND LIC DRC UPG 16B CH LIC:DS	May 31, 2006
162207	IND LIC DRC UPG 24B CH LIC:DS	May 31, 2006
162208	IND LIC DRC UPG 8B CH LIC:DS	May 31, 2006
162209	IND LIC EVENT LOG LEVEL 9+ LIC:DS	May 31, 2006
162210	IND LIC IPNC 1 X 32 CH LIC:CU	May 31, 2006
162211	IND LIC IPNC 2 X 32 CH LIC:CU	May 31, 2006
162212	IND LIC IPNC 3 X 32 CH LIC:CU	May 31, 2006
162213	IND LIC VM 12 LIC:DS	May 31, 2006
162214	IND LIC VM 16 LIC:DS	May 31, 2006
162215	IND LIC VM 4 LIC:DS	May 31, 2006
162216	IND LIC VM 8 LIC:DS	May 31, 2006
162217	IND LIC VM LITE CPU-X LIC:DS	May 31, 2006
162218	IND LIC CRDLS PARALLEL RING LIC:DS	May 31, 2006
162219	IND LIC CRDLS INTG LEVEL 8 LIC:DS	May 31, 2006
162220	IND LIC SILENT MONITORING LIC:DS	May 31, 2006
162222	IND LIC VPN LIC:DS	May 31, 2006
162223	IND LIC VISUAL VOICE INTG LIC:DS	May 31, 2006
162269	IND LIC WOC 1 LIC:CU	May 31, 2006
162270	IND LIC WOC 2 LIC:CU	May 31, 2006
162271	IND LIC WOC 3 LIC:CU	May 31, 2006
162272	IND LIC WOC 4 LIC:CU	May 31, 2006
162273	IND LIC WOC 5 LIC:CU	May 31, 2006
162274	IND LIC LEVEL 9.0 CPU-X1000 LIC:DS	May 31, 2006
162275	IND LIC LEVEL 9.1 CPU-X1000 LIC:DS	May 31, 2006
162276	IND LIC LEVEL 9.0 CPU-X100 LIC:DS	May 31, 2006
162277	IND LIC LEVEL 9.1 CPU-X100 LIC:DS	May 31, 2006
162278	IND LIC LEVEL 9.0 CPU-X200 LIC:DS	May 31, 2006
162279	IND LIC LEVEL 9.1 CPU-X200 LIC:DS	May 31, 2006
162280	IND LIC LEVEL 9.0 CPU-X400 LIC:DS	May 31, 2006
162281	IND LIC LEVEL 9.1 CPU-X400 LIC:DS	May 31, 2006
168904	IND LIC CT INTEGRATOR 2.05 LIC:DS	May 31, 2006
169017	IND LIC CCM SFTW UPG AGENT U/G-CCM AP	May 31, 2006
169018	IND LIC COMBO SFTW UPG U/G-COMBO	May 31, 2006
169019	IND LIC CPU-X SFTW UPG U/G-CPU-X	May 31, 2006
169021	IND LIC CT COMPONENTS SFTW UPG U/G-CTCOM	May 31, 2006



169022	IND LIC CT INTEGRATOR SFTW UPG U/G-CTINT	May 31, 2006
169023	IND LIC RCDR DGTL SFTW UPG U/G-DIG-REC	May 31, 2006
169024	IND LIC DRC SFTW UPG B CHANNEL U/G-DRC	May 31, 2006
169025	IND LIC IPNC UPG U/G-IPNC-32	May 31, 2006
169026	IND LIC VM SFTW UPG PT U/G-IVM	May 31, 2006
169027	IND LIC WORKFLOW CLIENT SFTW UPG	May 31, 2006
169028	IND LIC WORKFLOW DESIGNER SFTW UPG	May 31, 2006
169029	IND LIC WOC SFTW UPG	May 31, 2006
171281	IND VCE MGR LIC LITE 200 AU LIC:DS	May 31, 2006
171282	IND VCE MGR LIC LITE 200 BE LIC:DS	May 31, 2006
171283	IND VCE MGR LIC LITE 200 DK LIC:DS	May 31, 2006
171284	IND VCE MGR LIC LITE 200 FL LIC:DS	May 31, 2006
171285	IND VCE MGR LIC LITE 200 FR LIC:DS	May 31, 2006
171308	IND LIC AGT ASSIST LIC:DS	May 31, 2006
171309	IND LIC RECORDING SVCS LIC:DS	May 31, 2006
171326	IND VCE MGR LIC LITE 200 IS LIC:DS	May 31, 2006
171327	IND VCE MGR LIC LITE 200 NL LIC:DS	May 31, 2006
171328	IND VCE MGR LIC LITE 200 NW LIC:DS	May 31, 2006
171329	IND VCE MGR LIC LITE 200 NZ LIC:DS	May 31, 2006
171330	IND VCE MGR LIC LITE 200 PO LIC:DS	May 31, 2006
171331	IND VCE MGR LIC LITE 200 RUSSIAN LIC:DS	May 31, 2006
171336	IND VCE MGR LIC LITE 200 SF LIC:DS	May 31, 2006
171337	IND VCE MGR LIC LITE 200 SINGAPRE LIC:DS	May 31, 2006
171338	IND VCE MGR LIC LITE 200 SI LIC:DS	May 31, 2006
171339	IND VCE MGR LIC LITE 200 ES LIC:DS	May 31, 2006
171340	IND VCE MGR LIC LITE 200 SW LIC:DS	May 31, 2006
180589	IND VCE MGR LIC LITE 200 GB	May 31, 2006
174976	IND VCE MGR LIC LITE 200 UAE LIC:DS	May 31, 2006
172796	IND LIC LEVEL 9.2 CPU-X100 LIC:DS	May 31, 2006
172797	IND LIC LEVEL 9.2 CPU-X200 LIC:DS	May 31, 2006
174060	IND LIC IVMPRO 20 LIC:DS	May 31, 2006
174061	IND LIC IVMPRO 25 LIC:DS	May 31, 2006
174062	IND LIC IVMPRO 30 LIC:DS	May 31, 2006
174063	IND LIC IVMPRO 35 LIC:DS	May 31, 2006
174064	IND LIC IVMPRO 40 LIC:DS	May 31, 2006
174065	IND LIC IVMPRO 45 LIC:DS	May 31, 2006
174176	IND LIC IVMPRO 50 LIC:DS	May 31, 2006
174177	IND LIC IVMPRO 55 LIC:DS	May 31, 2006
174178	IND LIC IVMPRO 60 LIC:DS	May 31, 2006
174966	IND LIC IPNC 4 x 32 CH LIC:CU	May 31, 2006
174967	IND LIC IPNC 5 x 32 CH LIC:CU	May 31, 2006
174968	IND LIC IPNC 6 x 32 CH LIC:CU	May 31, 2006
175566	IND LIC LEVEL 10.0 CPU-X100 LIC:DS	May 31, 2006
175567	IND LIC LEVEL 10.0 CPU-X200 LIC:DS	May 31, 2006
175568	IND LIC LEVEL 10.0 CPU-X400 LIC:DS	May 31, 2006
175569	IND LIC LEVEL 10.0 CPU-X1000 LIC:DS	May 31, 2006
176006	IND LIC LEVEL 9.2 CPU-X1000 LIC:DS	May 31, 2006
176007	IND LIC LEVEL 9.2 CPU-X400 LIC:DS	May 31, 2006
176896	IND LIC CCM 3.1 UPG LIC:DS	May 31, 2006
179906	IND LIC CCM 210 AGENTS LIC:CU	May 31, 2006
179916	IND LIC CCM 220 AGENTS LIC:CU	May 31, 2006
179917	IND LIC CCM 230 AGENTS LIC:CU	May 31, 2006
179918	IND LIC CCM 240 AGENTS LIC:CU	May 31, 2006
179920	IND LIC CCM 260 AGENTS LIC:CU	May 31, 2006
179921	IND LIC CCM 270 AGENTS LIC:CU	May 31, 2006
179922	IND LIC CCM 280 AGENTS LIC:CU	May 31, 2006
179923	IND LIC CCM 290 AGENTS LIC:CU	May 31, 2006
179924	IND LIC CCM 310 AGENTS LIC:CU	May 31, 2006
179925	IND LIC CCM 320 AGENTS LIC:CU	May 31, 2006



179926	IND LIC CCM 330 AGENTS LIC:CU	May 31, 2006
179927	IND LIC CCM 340 AGENTS LIC:CU	May 31, 2006
179928	IND LIC CCM 350 AGENTS LIC:CU	May 31, 2006
179929	IND LIC CCM 360 AGENTS LIC:CU	May 31, 2006
179930	IND LIC CCM 370 AGENTS LIC:CU	May 31, 2006
179931	IND LIC CCM 380 AGENTS LIC:CU	May 31, 2006
179932	IND LIC CCM 390 AGENTS LIC:CU	May 31, 2006
180590	IND LIC LEVEL 10.1 CPU-X100	May 31, 2006
180591	IND LIC LEVEL 10.1 CPU-X200	May 31, 2006
180592	IND LIC LEVEL 10.1 CPU-X400	May 31, 2006
180593	IND LIC LEVEL 10.1 CPU-X1000	May 31, 2006
180776	IND LIC IP SOFTPHONE 2 SIMUL USER	May 31, 2006
180777	IND LIC IP SOFTPHONE 3 SIMUL USER	May 31, 2006
180778	IND LIC IP SOFTPHONE 4 SIMUL USER	May 31, 2006
180779	IND LIC IP SOFTPHONE 5 SIMUL USER	May 31, 2006
180780	IND LIC IP SOFTPHONE 6 SIMUL USER	May 31, 2006
180781	IND LIC IP SOFTPHONE 7 SIMUL USER	May 31, 2006
180782	IND LIC IP SOFTPHONE 8 SIMUL USER	May 31, 2006
180783	IND LIC IP SOFTPHONE 9 SIMUL USER	May 31, 2006
180784	IND LIC IP SOFTPHONE 10 SIMUL USER	May 31, 2006
180785	IND LIC IP SOFTPHONE 15 SIMUL USER	May 31, 2006
180786	IND LIC IP SOFTPHONE 20 SIMUL USER	May 31, 2006
180787	IND LIC IP SOFTPHONE 25 SIMUL USER	May 31, 2006
180788	IND LIC IP SOFTPHONE 30 SIMUL USER	May 31, 2006
180789	IND LIC IP SOFTPHONE 35 SIMUL USER	May 31, 2006
180790	IND LIC IP SOFTPHONE 40 SIMUL USER	May 31, 2006
180791	IND LIC IP SOFTPHONE 45 SIMUL USER	May 31, 2006
180792	IND LIC IP SOFTPHONE 50 SIMUL USER	May 31, 2006
180793	IND LIC IP SOFTPHONE 55 SIMUL USER	May 31, 2006
180794	IND LIC IP SOFTPHONE 60 SIMUL USER	May 31, 2006
180795	IND LIC IP SOFTPHONE 65 SIMUL USER	May 31, 2006
180796	IND LIC IP SOFTPHONE 70 SIMUL USER	May 31, 2006
180797	IND LIC IP SOFTPHONE 75 SIMUL USER	May 31, 2006
180798	IND LIC IP SOFTPHONE 80 SIMUL USER	May 31, 2006
180799	IND LIC IP SOFTPHONE 85 SIMUL USER	May 31, 2006
180800	IND LIC IP SOFTPHONE 90 SIMUL USER	May 31, 2006
180801	IND LIC IP SOFTPHONE 95 SIMUL USER	May 31, 2006
180802	IND LIC IP SOFTPHONE 100 SIMUL USER	May 31, 2006
180803	IND LIC IP SOFTPHONE 105 SIMUL USER	May 31, 2006
180804	IND LIC IP SOFTPHONE 110 SIMUL USER	May 31, 2006
180805	IND LIC IP SOFTPHONE 115 SIMUL USER	May 31, 2006
180806	IND LIC IP SOFTPHONE 120 SIMUL USER	May 31, 2006
180906	IND LIC-CCM EMAIL CTI	May 31, 2006
180907	IND LIC-CCM EMAIL	May 31, 2006
180908	IND LIC-CCM WEBCHAT	May 31, 2006
185879	IND LIC LEVEL 11.0 CPU-X100	May 31, 2006
185880	IND LIC LEVEL 11.0 CPU-X200	May 31, 2006
185881	IND LIC LEVEL 11.0 CPU-X400	May 31, 2006
185882	IND LIC LEVEL 11.0 CPU-X1000	May 31, 2006
700198898	IND LIC CCM WALLBRD 5USER LIC:CU	May 31, 2006
700198906	IND LIC CCM WALLBRD 10USER LIC:CU	May 31, 2006
700198914	IND LIC CCM REPORT DISTRIBUTOR LIC:CU	May 31, 2006
700198922	IND LIC CCM WORK FLOW MGR LIC:DS	May 31, 2006
700198930	IND LIC VM INTGRD MSGING SVCS10 LIC:CU	May 31, 2006
700198948	IND LIC VM INTGRD MSGING SVCS100 LIC:CU	May 31, 2006
700198955	IND LIC VM INTGRD MSGING SVCS150 LIC:CU	May 31, 2006
700198963	IND LIC VM INTGRD MSGING SVCS200 LIC:CU	May 31, 2006
700198971	IND LIC VM INTGRD MSGING SVCS25 LIC:CU	May 31, 2006
700198989	IND LIC VM INTGRD MSGING SVCS250 LIC:CU	May 31, 2006



700198997	IND LIC VM INTGRTD MSGING SVCS300 LIC:CU	May 31, 2006
700199003	IND LIC VM INTGRTD MSGING SVCS350 LIC:CU	May 31, 2006
700199011	IND LIC VM INTGRTD MSGING SVCS400 LIC:CU	May 31, 2006
700199029	IND LIC VM INTGRTD MSGING SVCS450 LIC:CU	May 31, 2006
700199037	IND LIC VM INTGRTD MSGING SVCS50 LIC:CU	May 31, 2006
700199045	IND LIC VM INTGRTD MSGING SVCS500 LIC:CU	May 31, 2006
700199052	IND LIC VM INTGRTD MSGING SVCS75 LIC:CU	May 31, 2006
700199227	IND LIC CALL CENTER MGR UPG WALLBRD	May 31, 2006
700199235	IND LIC ICOSM UPG INTERACTION MGR 5 - 15	May 31, 2006
700199243	IND LIC ICOSM UPG INTERACTION MGR 5 - 25	May 31, 2006
700199250	IND LIC VM LITE SFTW UPG U/G-LITE	May 31, 2006
700199912	IND LIC CCM WALLBRD 15USER LIC:CU	May 31, 2006
700199920	IND LIC CCM WALLBRD 20USER LIC:CU	May 31, 2006
700199938	IND LIC CCM WALLBRD 25USER LIC:CU	May 31, 2006
700199946	IND LIC CCM WALLBRD 30USER LIC:CU	May 31, 2006
700199953	IND LIC CCM WALLBRD 35USER LIC:CU	May 31, 2006
700199961	IND LIC CCM WALLBRD 40USER LIC:CU	May 31, 2006
700199979	IND LIC CCM WALLBRD 45USER LIC:CU	May 31, 2006
700199987	IND LIC CCM WALLBRD 50USER LIC:CU	May 31, 2006
700199995	IND LIC CCM WALLBRD 55USER LIC:CU	May 31, 2006
700200009	IND LIC CCM WALLBRD 60USER LIC:CU	May 31, 2006
700200017	IND LIC CCM WALLBRD 65USER LIC:CU	May 31, 2006
700200025	IND LIC CCM WALLBRD 70USER LIC:CU	May 31, 2006
700200033	IND LIC CCM WALLBRD 75USER LIC:CU	May 31, 2006
700200041	IND LIC CCM WALLBRD 80USER LIC:CU	May 31, 2006
700200058	IND LIC CCM WALLBRD 90USER LIC:CU	May 31, 2006
700200066	IND LIC CCM WALLBRD 100USER LIC:CU	May 31, 2006
700200074	IND LIC CCM WALLBRD 110USER LIC:CU	May 31, 2006
700200082	IND LIC CCM WALLBRD 120USER LIC:CU	May 31, 2006
700200090	IND LIC CCM WALLBRD 130USER LIC:CU	May 31, 2006
700200108	IND LIC CCM WALLBRD 140USER LIC:CU	May 31, 2006
700200116	IND LIC CCM WALLBRD 150USER LIC:CU	May 31, 2006
700200124	IND LIC CCM WALLBRD 160USER LIC:CU	May 31, 2006
700200132	IND LIC CCM WALLBRD 170USER LIC:CU	May 31, 2006
700200140	IND LIC CCM WALLBRD 180USER LIC:CU	May 31, 2006
700200157	IND LIC CCM WALLBRD 190USER LIC:CU	May 31, 2006
700200165	IND LIC CCM WALLBRD 200USER LIC:CU	May 31, 2006
700200173	IND LIC CCM WALLBRD 225USER LIC:CU	May 31, 2006
700200181	IND LIC CCM WALLBRD 250USER LIC:CU	May 31, 2006





## Schedule

Advance notification of End-of-Sale	November 2005
End-of-Sale (last orders subject to availability)	May 31, 2006
Product discontinued	May 31, 2006
Minimum Period of Support Availability after End-of-Sale	3 Years

## Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product End-of-Sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support Commitment.

Support may be extended past that period at the discretion of Avaya Global Services, BusinessPartners or other service providers. For additional information concerning long-term support please contact your service provider.

## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements.

Avaya is not responsible for any support or maintenance commitments made by BusinessPartners or other service providers.

### Avaya Services Offers:

<http://support.avaya.com> → Services Information

### Avaya Manufacturer's Support Policy:

<http://support.avaya.com> → Maintenance Information → Avaya Manufacturer Support Policy

## Additional Information

If you have questions or would like more information about Avaya products, please contact your local authorized Avaya representative or visit one of the Avaya on-line resources:

### Avaya Public WWW Site

<http://www.avaya.com> → Product → Small & Medium → IP Office

### Avaya BusinessPartner Portal

<http://enterpriseportal.avaya.com> → Products A-Z → IP Office

<http://emea-businesspartner.avaya.com> → Products A-Z → IP Office