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AVAYA

End of Support Notification for User Service on Avaya Application Enablement Services

As of November 4, 2007 Avaya will no longer support the User Service on Avaya Application Enablement (AE) Services 3.x and 4.0. Applications written to User Service will continue to work on AE Services 3.x and 4.0, but AE Services 4.1 will not support applications written to User Service. User Profile Management, an upcoming management application that will support the Avaya Suite, supersedes the User Service on AE Services. New applications written to the User Service are **strongly discouraged** as User Profile Management will not support backwards compatibility to the User Service on AE Services.

User Profile Management will provide user provisioning for all Avaya products installed in a customer's environment. It will provide a single point of access for the graphical user interface for user management as well as the single external API for user management. It will allow the provisioning of User Identity Attributes and synchronization with Enterprise Directories.

Migration Strategy

Applications written to the User Service of Application Enablement Services will need to be rewritten to use User Profile Management when it becomes available.

Service and Warranty
Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Avaya Business Partners or other service providers. Additional information concerning Avaya Global Services can be found on the Services Offer Information Web site. For additional Information about Avaya Solutions, please visit the Avaya Business Solutions Web site.

For additional Information about Avaya solutions, please visit the Avaya business solutions web site (www.avaya.com).