



Title: End of Sale for the Avaya IP Softphone Release 2 and Release 3 Version 2

Notification Date: October 1, 2003

Effective December 8, 2003, Avaya will no longer sell the CD-ROMs and Right-to-Use (RTU) Licenses for the Avaya IP Softphone Release 2 and Release 3 Version 2.

Discontinued Material Codes

SAP Code	Description	End of Sale Date
408461275	CD-ROM (Software only) for IP Softphone R2	12/8/2003
159796	IP Softphone R2 RTU	12/8/2003
159316	IP Softphone R1 to R2 RTU Upgrade	12/8/2003
700245293	CD-ROM (Software only) for IP Softphone R3V2	12/8/2003
176576	IP Softphone R3V2 RTU	12/8/2003
176577	R1 to R3 V2 RTU Upgrade	12/8/2003
176578	R2 to R3 V2 RTU Upgrade	12/8/2003
176579	R3 V1 to R3 V2 RTU Upgrade	12/8/2003

Migration Strategy

The latest Avaya IP Softphone release currently available is Release 4. Avaya IP Softphone R5 will be available in December 2004. These two releases provide enhancements to Release 2 and 3V2.

SAP Code	Description
700245293	IP Softphone R4 CD-ROM (Software only)
176576	IP Softphone R4 One RTU
176578	IP Softphone R2 One RTU Upgrade to R4
176579	IP Softphone R3V2 One RTU Upgrade to R4

- [Get additional information about Avaya telephones and end user devices](#)
- [Get technical information about the Avaya IP Softphone](#)

If you have questions or would like more information about these products, [click here](#) and an authorized Avaya Representative will contact you.

Schedule

End of Sale (EoS)	December 8, 2003
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Minimum Period of Support Availability after EoS	One year
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Minimum Period of Support Availability

The minimum period of support represents the maintenance availability after the product end of sale date. This maintenance support is available for one year after the end of sale date.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by BusinessPartners or other service providers. Additional information concerning Avaya Global Services can be found on the [Services Offer Information](#) Web site.

Avaya Global Services reserves the right to support this product at its discretion, as it is deemed appropriate.

For additional Information about Avaya Solutions, please visit the [Avaya Business Solutions](#) Web site.