



Title: End of Sale for Modular Messaging R2.0 with the Avaya Message Storage Server (MSS)

Notification Date: April 17, 2006

With the General Availability (GA) of Modular Messaging Release 3.0, Avaya will End of Sale software media, licenses, and hardware for new system sales of Avaya Modular Messaging Release R2.0 with the Avaya Message Storage Server (MSS).

Effective **July 30, 2006** Avaya will no longer allow new quotations or orders for new systems sales of Modular Messaging R2.0 with the Avaya Message Storage Server (MSS).

REVISED: Effective **July 30, 2007** Avaya will no longer allow new quotations or orders for additions and expansions to existing systems of Modular Messaging R2.0 with the Avaya Message Storage Server (MSS) that require Avaya Modular Messaging hardware.

REVISED: Effective July 30, 2007 Avaya will allow seat license additions to existing Modular Message R2.0 systems provided additional Avaya hardware is not required to support the addition. Refer to the SAP Codes Available for Aftermarket Expansions/Additions section of this document for details.

Note that in a previous End of Sale announcement targeted at sales in the European Union, Modular Messaging R2.0 with the Avaya Message Store Sever (MSS) was discontinued, effective April 3, 2006, to comply with RoHS regulations.

Discontinued SAP Codes

The following SAP codes will not available beginning July 30, 2007. Please refer to the next section for a list of codes that will be discontinued for new system sales but will be available for aftermarket expansions/additions.

SAP Code	Description
<i>Codes discontinued – All Sales Channels</i>	
186870	MM RFA ACTIVATION R2
187682	AM S3400 MAS SRVR TPMB BRAZIL
187684	AM S3400 MSS SVR SA INTL TPMB BRAZIL
187706	AM S3400 MSS SVR HA INTL TPMB BRAZIL
187256	MM SA 500 CALS SNGL SITE ADX ARIA PDP
187846	MM SA 500 CALS MULTISITE ADX ARIA PDP
187257	MM SA 1000 CALS SNGL SITE ADX ARIA PDP
187847	MM SA 1000 CALS MULTISITE ADX ARIA PDP
187258	MM SA 2500 CALS SNGL SITE ADX PDP

187848	MM SA 2500 CALS MULTI SITE ADX PDP
187850	MM SA 2500 CALS SNGL SITE ARIA PDP
187852	MM SA 2500 CALS MULTI SITE ARIA PDP
187259	MM SA 5000 CALS SNGL SITE ADX PDP
187849	MM SA 5000 CALS MULTI SITE ADX PDP
187851	MM SA 5000 CALS SNGL SITE ARIA PDP
187853	MM SA 5000 CALS MULTI SITE ARIA PDP
187802	MM CONV AVAYA EXCHG STR W MAS LIC:DS (MSS to Exchange, Keeping Avaya MAS)
187804	MM CONV AVAYA EXCHG STR WO MAS LIC:DS (MSS to Exchange, moving to own MAS)
187856	MM CONV EMAIL AVAYA STR W MAS LIC:DS (Exch/Domino on Avaya MAS to MSS); discontinued for Exchange only
184857	MM CAL LIC 1 SEAT MULTISITE UPGD FROM SINGLE SITE
184858	MM CAL LIC 1 SEAT UPGD TO UNIFIED MAILBOX FROM VOICE MAILBOX (discontinued for Exchange only)
187857	MM CAL LIC1 UMBX SNGL VM UPG LIC:NU (discontinued for Exchange only)

SAP Codes Discontinued for New System Sales Available for Aftermarket Expansions/Additions

Beginning July 30, 2006 the following SAP codes will not be available for new system sales. These SAP codes will be available through July 30, 2007 to support aftermarket expansions/additions only.

<i>US Distributor Stocking Codes – continue to use for Expansions until June 2007</i>	
700349509	AM MAS SVR TPMB DIST STOCKING
700349525	AM MSS-HA SVR TPMB DIST STOCKING
700349517	AM MSS-SA SVR TPMB DIST STOCKING
700370497	AM MSS MISC COMPONENTS US DIST STOCKING
700370505	AM MAS MISC COMPONENTS US DIST STOCKING
<i>All Sales Channels – continue to use for Expansions until June 2007</i>	
700322290	MM APPL SFTW/LIC R2 AV STRE /W OS MAS
700322308	MM MSS APPL SFTW/LIC R2
700331390	MM O/S BOOT R1.1 TRACING SRVR OLA STORE SRVR
700331499	MM O/S BOOT R2 TRACING SRVR OLA STORE SRVR
180816	MM CAL 1 SEAT VOICE MLBX PLTFRM APP GRP A
180817	MM CAL 1 SEAT VOICE MLBX PLTFRM APP GRP B
180818	MM CAL 1 SEAT VOICE MLBX PLTFRM APP GRP C
182986	MM CAL 1 SEAT UNFD MLBX PLTFRM APP GRP A
182987	MM CAL 1 SEAT UNFD MLBX PLTFRM APP GRP B
182988	MM CAL 1 SEAT UNFD MLBX PLTFRM APP GRP C
700322332	MM INSTL DOC AVAYA MSS R2
700347339	AM S3400 MAS SRVR TPMB
700347297	AM S3400 MSS SRVR STD AVAIL DOM TPMB
700347305	AM S3400 MSS SRVR SA INTL TPMB
700347313	AM S3400 MSS SRVR HA DOM TPMB
700347321	AM S3400 MSS SRVR HA INTL TPMB
187676	MM MAS TPMB FACTORY ASSY
187677	MM MAS TPMB FAC ASSY OPT
187678	MM MSS TPMB FACTORY ASSY

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187679	MM MSS TPMB FAC ASSY OPT
187680	MM ADDL SRVR WINDOWS TPMB FAC ASSY
187681	MM ADDL SRVR WINDOWS TPMB FAC ASSY OPT

SAP Codes Available for Aftermarket Expansions/Additions

Beginning July 30, 2007 the following SAP codes will continue to be available to support aftermarket expansions/additions of seat licenses only, provided additional Avaya hardware is not required. Initially, these SAP material codes will not be available for order via ASD – a manual order is required. ASD enhancements in the next few months will introduce a pick-list capability that will support the simple addition of seats only. Please confirm that sufficient capacity is available on MM system for the seat licenses requested prior to placing your order. Please engage ATAC if assistance is required in making this determination.

Modular Messaging R2: Avaya Store (MSS) Seats Single Site (not networked)		
181928	MM CAL LIC SNGL SITE VM 1-300	Used for the initial 300 seats on the system
181929	MM CAL LIC SNGL SITE VM 300+	Used for seats above the initial 300 system seats
Modular Messaging R2: Avaya Store Seats (MSS) (multi-site networked)		
181935	MM CAL 1STE ENT MULTISTE VM 1-300	Used for the initial 300 seats on the system
181936	MM CAL 1 STE ENT MULTISTE VM 300+	Used for seats above the initial 300 system seats
Note: Modular Messaging R2 does not support Exchange / Domino Message Stores		

Migration Strategy

In continuing to extend value to Modular Messaging customers, Avaya will offer Modular Messaging R3.0. This release will provide numerous enhancements to Release 2.0, including; multiple time zones, Serenade TUI, and LAN Back-up.

For additional information regarding Modular Messaging R3.0 and upgrading your current Messaging System contact your Avaya Representative or Authorized Business Partner.

Schedule

End of Sale (EoS) for New Systems	7/30/2006
End of Sale (EoS) for Additions and Expansions of hardware	7/30/2007
End of Sale (EoS) for Additions and Expansions of seat licenses	TBD – codes will be available at least until the next major release (4.0) of MM. A minimum of 90 day notice will be provided per Avaya policy
Minimum Period of Software Support Availability after EoS of New	1 year or next

Systems	Major Release, which ever is later
Minimum Period of Hardware Support Availability after EoS	3 years

Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment. The Avaya Manufacturer Support Policy can be found at the following link:

http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf

Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Avaya Services reserves the right to support this product at its discretion, as it is deemed appropriate.

For additional Information about Avaya Solutions please visit the Solutions area on the Enterprise Portal.