AVAYA

Title: End of Sale for Modular Messaging R1.1 with Exchange.
(REVISED September 28, 2007)

Notification Date: April 17, 2006
With the General Availability (GA) of Modular Messaging Release 3.0, Avaya will End of Sale software media, licenses, and hardware for Avaya Modular Messaging Release R1.1 with Exchange.

Effective **July 30, 2006** Avaya will no longer allow new quotations or orders for new systems sales of Modular Messaging R1.1 with Exchange, including the offer options for Avaya Servers and Customer Provided Servers.

Note that in a previous End of Sale announcement targeted at sales in the European Union, Modular Messaging R1.1 with Exchange on Avaya Servers was discontinued, effective April 3, 2006, to comply with RoHS regulations.

REVISED: Effective **July 30, 2007** Avaya will no longer allow new quotations or orders for additions and expansions to existing systems of Modular Messaging R1.1 with Exchange that require Avaya Modular Messaging hardware.

REVISED: Effective **July 30, 2007** Avaya will allow seat license additions to existing Modular Message R1.1 with Exchange systems provided additional Avaya hardware is not required to support the addition. Refer to the SAP Codes Available for Aftermarket Expansions/Additions section of this document for details.

Discontinued SAP Codes

SAP Code	Description
All Sales Channels - Codes discontinued Modular Messaging R1.1 Exchange new and additions	
700290877	MM APPL SFTW / LIC R1.1 FOR EXCH DVD
700292097	MM APPL SFTW / LIC R1.1 FOR EXCH CD SET
700290869	MM APPL SFTW/LIC R1.1 FOR EXCH W/OS MAS
All Sales Channels – Codes discontinued for "New" Modular Messaging R1.1 Exchange systems. These codes continue to be available for R1.1 Exchange system expansions until June, 2007	
189099	MM R1.1 APPL LIC EXCHANGE CUST SVR LIC:DS
189101	MM R1.1 APPL LIC EXCHG AVAYA SVR LIC:DS
700331390	MM O/S BOOT R1.1 TRACING SRVR OLA ST
181935	MM CAL 1STE ENT MULTISTE VM 1-300 LIC:NU
181936	MM CAL 1 STE ENT MULTISTE VM 300+ LIC:NU
700292113	MM R1.1 INSTL DOC MS EXCHG
700290588	AM S3400 MAS SRVR
181930	AVAYA MSGNG S3400 MSG APPL SRVR

SAP Codes Available for Aftermarket Expansions/Additions
Beginning July 30, 2007 the following SAP codes will continue to be available to support aftermarket expansions/additions of seat licenses only, provided additional Avaya hardware is not required. Initially, these SAP material codes will not be available for order via ASD – a manual order is required. ASD enhancements in the next few months will introduce a pick-list capability that will support the simple addition of seats only. Please confirm that sufficient

capacity is available on MM system for the seat licenses requested prior to placing your order. Please engage ATAC if assistance is required in making this determination.

SAP Code	Description
181935	MM CAL 1STE ENT MULTISTE VM 1-300 LIC:NU
181936	MM CAL 1 STE ENT MULTISTE VM 300+ LIC:NU

Migration Strategy

In continuing to extend value to Modular Messaging customers, Avaya will offer Modular Messaging R3.0. This release will provide numerous enhancements to Release 1.1 with Exchange, including; multiple time zones, Serenade TUI, SIP Integration to Avaya Communication Manager, and LAN Back-up.

Modular Messaging R1.1 with Exchange systems can be upgraded to Modular Messaging R3.0 directly. Unified Messenger R5 systems will need to upgrade to Modular Messaging R1.1 via PCN 1423B prior to upgrading to Modular Messaging R3.0; there will not be an offer to upgrade from UM R5 to MM R3.0 directly. Please note that PCN 1423B expires June 30, 2006.

Please note that Brooktrout analog port cards supported with Unified Messenger and with Unified Messenger customers who upgraded to Modular Messaging Release 1.1 are not supported with Modular Messaging Release 3.0. Customers that still have these cards in place will need to replace these cards in order to upgrade to Modular Messaging R3.0.

For additional information regarding Modular Messaging R3.0 and upgrading your current Messaging System contact your Avaya Representative or Authorized Business Partner.

Schedule

End of Sale (EoS) for New Systems	7/30/2006
End of Sale (EoS) for Additions and Expansions with Avaya hardware	7/30/2007
End of Sale (EoS) for Additions and Expansions of seat licenses only (without Avaya hardware)	TBD – codes will be available at least until the next major release (4.0) of MM. A minimum of 90 day notice will be provided per Avaya policy
Minimum Period of Software Support Availability after EoS of New Systems	1 year or next Major Release, which ever is later
Minimum Period of Hardware Support Availability after EoS	3 years

Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment. The Avaya Manufacturer Support Policy can be found at the following link:

http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf

Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers.   For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Avaya Services reserves the right to support this product at its discretion, as it is deemed appropriate.

For additional Information about Avaya Solutions please visit the Solutions area on the Enterprise Portal.