AVAYA

Title: End of Sale for Message Networking R2.0 on S3400 HA for European Union Countries. - UPDATED

Notification Date: April 17, 2006

To conform to the Restriction of Hazardous Substances (RoHS) directive set by European Union countries Avaya will no longer offer the Message Networking (MN) R2.0 Enhanced Offer that is delivered on the S3400 High Availability server.

For the purpose of the End of Sale notice, European Union countries will pertain only to the specific European Union countries in which Avaya has made Message Networking (MN) R2.0 Enhanced Offer that is delivered on the S3400 High Availability server available. These countries are: Austria, Belgium, Czech Republic, Denmark, France, Germany, Hungary, Ireland, Italy, Luxembourg, Netherlands, Portugal, Slovakia, Spain, Sweden, and United Kingdom.

Effective **April 3, 2006** Avaya will no longer allow new quotations or orders of the Message Networking R2 Enhanced Offer on S3400 HA hardware in European Union countries..

Avaya will continue to offer:
- For non-European Union countries, New System sales of Message Networking (MN) R2.0 Enhanced Offer that is delivered on the S3400 High Availability server.
- For European Union and all Countries, System Additions (analog networking and features) for the Enhanced Offer for existing systems.
- For European Union and all Countries, New System sales of Message Networking (MN) R2.0 Basic Offer that is delivered on a standard availability server. Avaya will introduce a new S3210R server which will be RoHS compliant to support the Basic Offer. This will be addressed in a separate EoS notice specifically for MN R2.0 on the S3210 server.

Discontinued SAP Codes

SAP Code	Description	End of Sale Date
700347321	AM S3400 MSS SRVR HA INTL TPMB	4/03/2006
700328214	MN R2.0 APPL SFTW ENHANCED	4/03/2006
700335813	MN R2 ENHANCED SFTW UPG FROM MN R1 R2 BASIC	4/03/2006
700333263	MN R2 ENHANCED SFTW MIGRATION INTRCHG MDL 5 MDL 100	4/03/2006

Migration Strategy

Avaya will convert the Messaging Networking offer to run on the S3500 HA server, which will meet RoHS compliance. This offer is planned to be available Q1 2007.

If you have any concerns or questions relating to this transition your Regional Offer Manager (EMEA) can be contacted as follows:
Richard Jenner email: rjenner@avaya.com telephone:+44 1483 309082

Schedule

End of Sale (EoS)	4/03/2006
Minimum Period of Software Support Availability after EoS	1 year or next Major Release, which ever is later
Minimum Period of Hardware Support Availability after EoS	3 years

Minimum Period of Support Availability
The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment. The Avaya Manufacturer Support Policy can be found at the following link:
http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf
Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty
Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements provided they do not conflict with RoHS regulations in the European Union countries. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Avaya Services reserves the right to support this product at its discretion, as it is deemed appropriate.

For additional Information about Avaya Solutions please visit the Solutions area on the Enterprise Portal.