

Date of Issuance:	February 19, 2008
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End of Sale for Avaya S8720 Server

Effective August 4, 2008, Avaya will no longer sell the Avaya S8720 Server. This End of Sale notice is effective for all channels and all regions. This move by Avaya is a result of the natural progression of our server product line. This is a positive move for the market and results in improved capability and quality of our products.

The S8720 can be ordered through August 4, 2008; however, **due to long lead on parts you may experience extended intervals for product delivery. It is strongly recommended, when appropriate, to position the S8730 with CM 5.0.**

Hardware: Discontinued SAP Codes

SAP Code	Description	End of Sale Effective Date	End of Manufacturer Support ¹
195307	S8720 Server	August 4, 2008	August 4, 2011
195308	S8720 ESS Server	August 4, 2008	August 4, 2011

Offer Strategy

Avaya offers the Avaya S8730 Server which provides an alternative solution for the S8720 Server. The S8730 Server requires a minimum of Communication Manager 5.0 software.

SAP Code	Description
211330	S8730 Server
211331	S8730 ESS Server

Contact Information:

Sally York Product Manager skyork@avaya.com

Next Steps:

¹ http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf

Please position the Avaya S8730 Server to your customers who require a highly available, redundant server. The S8730 Server has the equivalent functionality as the S8720, plus the S8730 offers an optional 2nd RAID HDD and 2nd power supply.

Any questions can be sent to the Product Manager, Sally York at skyork@avaya.com or contact your regional Product Manager.

Currently Supported Releases

Release	Product	Notes
CM 3.1	S8720	Minimum CM release required for S8720
CM 5.0	S8730	Minimum CM release required for S8730
CM 6.x	S8720	Anticipated future upgrade support for the S8720 will continue through CM 6.x.

Minimum Period of Support

The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on Services Offer Information web site <http://support.avaya.com/japple/css/japple?PAGE=Home> and on the Avaya internal portal under Services.

For additional information about Avaya solutions, please visit the Avaya business Solutions web site (www.avaya.com).