

Date of Issuance:	November 12, 2007
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End of Sale for Avaya S8710 Server

Effective January 7, 2008, Avaya will no longer sell the Avaya S8710 Server to all channels except the U.S. Federal Government. This move by Avaya is a result of the natural progression of our server product line. This is a positive move for the market and results in the capability and quality of products Avaya produces and integrates into the total telephony solution.

Hardware: Discontinued SAP Codes

SAP Code	Description	End of Sale Effective Date	End of Manufacturer Support ¹
183545	S8710 Server	Jan. 7, 2008	Jan. 7, 2011
183686	S8710 ESS	Jan. 7, 2008	Jan. 7, 2011
700326416	S8710 (one server)	Jan. 7, 2008	Jan. 7, 2011

Offer Strategy

Avaya offers the Avaya S8720 Server and effective January, 7, 2008, the Avaya S8730 Server, which provide an alternative solution for the S8710 Server. The S8720 Server requires a minimum of Communication Manager 3.1 software. The S8730 Server requires a minimum of Communication Manager 5.0 software.

SAP Code	Description
195307	S8720 Server
195308	S8720 ESS
211330	S8730 Server
211331	S8730 ESS

Contact Information:

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¹ http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf

Next Steps:

Please position the Avaya S8720 or S8730 Server to your customers who require the S87XX series server. The S8720 and S8730 have increased performance and capacities over the S8710.

Any questions can be sent to the Product Manager, skyork@avaya.com or contact your regional Product Manager.

Currently Supported Releases

Release	Product	Notes
CM 2.2	S8710	Minimum release required for the S8710.
CM 3.1	S8720	Minimum release required for the S8720.
CM 5.0	S8710	For upgrades beginning with CM 5.0, the S8710 requires replacing the DAL1 duplication with the DAL2 duplication board.
CM 5.0	S8720	The S8720 with hardware duplication requires the DAL2 duplication board for upgrades beginning with CM 5.0.
CM 5.0	S8730	Minimum release required for the S8730.
CM 6.x	S8710	Anticipated future upgrade support for the S8710 will continue through CM 6.x.

Minimum Period of Support

The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on Services Offer Information web site <http://support.avaya.com/japple/css/japple?PAGE=Home> and on the Avaya internal portal under Services.

For additional information about Avaya solutions, please visit the Avaya business Solutions web site (www.avaya.com).