End of Sale for Avaya S8500B Media Server

Effective May 7, 2007, Avaya will no longer sell the Avaya S8500B Media Server. The move by Avaya is a result of the natural progression of our server product line. This is a positive move for the market and results in the capability and quality of products Avaya produces and integrates into the total telephony solution.

Hardware: Discontinued SAP Codes

SAP Code	Description	End of Sale Effective Date	End of Manufacturer Support [1]
184766	S8500 R2 Media Server	05/7/2007	05/7/2010
184767	S8500B ESS & LSP	05/7/2007	05/7/2010
179886	S8500A Media Server	12/3/2005	12/3/2008
183547	S8500A ESS	12/3/2005	12/3/2008

Offer Strategy

Avaya now offers the Avaya S8500C Server which provides an alternative solution for the S8500B Server. The S8500C is RoHS 5/6 compliant. The S8500C Server requires a minimum of Communication Manager 3.1.2 software.

SAP Code	Description
195406	S8500C Media Server RoHS
195826	S8500C ESS & LSP

Contact Information:

Sally York	Product Manager	skyork@avaya.com
Fritz Ollom	Marketing Manager	rollom@avaya.com

Next Steps:

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[1] http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf

Please position the S8500C Server to your customers who require the S8500 series server. The S8500C has the same features and capacities as the S8500B. Additionally, the S8500C is the base platform for Avaya applications such as AES, SES, EMMC, MultiVantage Express and SSG.

Any questions can be sent to the Product Manager, skyork@avaya.com or contact your regional Product Manager.

Currently Supported Releases

Release	Product	Notes
CM 2.0	S8500A	Minimum release required for the S8500A.
CM 2.2	S8500B	Minimum release required for the S8500B.
CM 3.x	S8500B	
CM 4.x	S8500B	S8500A/B requires an additional 512MB memory for upgrades beginning with CM 4.0. Anticipated future upgrade support for the S8500A will continue through CM 4.1.
CM 5.x	S8500B	Anticipated future upgrade support for the S8500B will continue through CM 5.x.

Minimum Period of Support
The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty
Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on Services Offer Information web site
http://support.avaya.com/japple/css/japple?PAGE=Home   and on the Avaya internal portal under Services.

For additional Information about Avaya solutions, please visit the Avaya business Solutions web site (www.avaya.com).