

Date of Issuance:	February 13, 2008
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End of Sale for Avaya S8300B Server

Effective May 5, 2008, Avaya will no longer sell the Avaya S8300B Server to all channels. This move by Avaya is a result of the natural progression of our server product line. This is a positive move for the market and results in the capability and quality of products Avaya produces and integrates into the total telephony solution.

Hardware: Discontinued SAP Codes

SAP Code	Description	End of Sale Effective Date	End of Manufacturer Support ¹
700394810	S8300B Server	May 5, 2008	May 5, 2011

Offer Strategy

Avaya offers the Avaya S8300C which provides an alternative solution for the S8300B Server. The S8300C Server requires a minimum of Communication Manager 4.0 software.

SAP Code	Description
700407810	S8300C Server

Contact Information:

Wilma Sussi Product Manager sussi@avaya.com

Next Steps:

¹ http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf

Please position the Avaya S8300C Server to your customers who require the S8300 series server. The S8300C has the equivalent functionality as the S8300B, however the S8300C has 1GB memory, 4GB compact flash and a hard drive. The S8300C also supports co-resident SES and IA770 Messaging Software.

Any questions can be sent to the Product Manager, Wilma Sussi at sussi@avaya.com or contact your regional Product Manager.

Currently Supported Releases

Release	Product	Notes
CM 2.0	S8300B	Minimum CM release required for S8300B
CM 4.0	S8300C	Minimum CM release required for S8300C
CM 5.x	S8300B	Anticipated future upgrade support for the S8300B will continue through CM 5.x.

Minimum Period of Support

The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on Services Offer Information web site <http://support.avaya.com/japple/css/japple?PAGE=Home> and on the Avaya internal portal under Services.

For additional information about Avaya solutions, please visit the Avaya business Solutions web site (www.avaya.com).