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End of Sale and Support Notification for Avaya S8700 Media Server

As of February 6, 2006, Avaya will no longer sell the Avaya S8700 Media Server. The move by Avaya is a result of the natural progression of our media server product line. This is a positive move for the market and results in continued improvements in the capability and quality of products Avaya produces and integrates into the total telephony solution. This improvement can immediately be seen in the increased capacity of the Avaya S8710 Media Server.

Hardware: Discontinued SAP/PEC Codes

SAP Code	PEC Code	Description	End of Sale	Minimum Period of Support
180976		S8700 Media Server	2/6/06	3 years
180877		S8700 Media Server UPP	2/6/06	3 years
183546		S8700 Media Server – ESS	2/6/06	3 years

Offer Strategy

Avaya now offers the Avaya S8710 Media Server which provides an alternative solution for the S8700 Media Server. The S8710 Media Server has performance enhancements that will benefit large IP or Call Center deployments.

SAP Code	PEC Code (if applicable)	Description
183545		S8710 Media Server
183686		S8710 Media Server - ESS

Contact Information:

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Next Steps:

Please position the S8710 Media Server to your customers who require the S8700. While the S8710 has the same features and capacities as the S8700, it does provide an improvement in BHCC. Additionally, the S8710 is better suited to those installations that are IP intensive or a major call center. Any questions can be sent to the skyork@avaya.com or contact your regional Product Manager.

Currently Supported Releases

- CM 3.0
- CM 2.X
- MV 1.X
- Anticipated future upgrade support for the S8700 will continue through CM 4.X, release date TBD.

Minimum Period of Support

The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. The end of Product House support as per the Avaya Manufacturer Support Policy for the S8700 will commence on February 2009. Additionally, Avaya Services has agreed to extend support for the S8700 through February 2012. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on Services Offer Information web site <http://support.avaya.com/japple/css/japple?PAGE=Home> and on the Avaya internal portal under Services.

For additional information about Avaya solutions, please visit the Avaya Business Solutions Web site (www.avaya.com).

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