

Date of Issuance:	2/15/2008
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End of Sale and Support Notification for Avaya One X Portal 1.0

As of May 20, 2008, Avaya will no longer sell Avaya One X Portal 1.0 software only offer. Avaya One X Portal 1.1 is the replacement version.

Software: Discontinued SAP/PEC Codes

SAP Code	Description	End of Sale	Minimum Period of Support
700431430	ONE-X PORTAL R1.0 APPLICATION MEDIA	5/20/2008	1yr

Migration Strategy

Avaya will offer One X Portal 1.1 for new sales. Avaya One X Portal 1.1 requires Communication Manager 3.1 and later. One X Portal 1.1 does not support releases of Communication Manager prior to 3.1. Avaya One X Portal 1.1 also requires releases of Application Enablement Services 4.2.

One X Portal 1.0 customers with Software Support agreements can receive the 1.1 update by contacting the local Avaya Global Services Delivery Support Team to request shipment of the appropriate media.

The One X Portal 1.1 update software may be installed on an existing 1.0 system by the customers with the requisite One X Portal skills and training. **Read and understand the product installation documentation provided with the software before attempting to install One X Portal software.**

Avaya or Business Partner installation services are also available. Contact your sales team for ordering assistance

One X Portal 1.1 media codes:

SAP Code	Description
TBD	ONE-X PORTAL R1.1 APPLICATION MEDIA

Minimum Period of Support

The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. Support may be extended past that period at the

discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on Services Offer Information web site <http://support.avaya.com/japple/css/japple?PAGE=Home> and on the Avaya internal portal under Services.

For additional Information about Avaya solutions, please visit the Avaya business Solutions web site (www.avaya.com).