



Title: Global End of Sale and Support Notification for the following Avaya Security Gateways (European Union end of sale was announced in June 06):

“SG5X” and “SG5X Pro” End of Sale Notification

Notification Date: April 4, 2007

As of June 4, 2007, Avaya will no longer sell the following hardware / software components (European Union end of sale was announced in June 06): SG5X and SG5X Pro.

The replacement products include Avaya’s G250 & G350 Gateways for the branch office location and the SG5, SG5 Pro and the SG200 for the virtual office / branch office deployments. The G250 / G350 products are a suitable replacement solution built on Avaya’s VoIP intelligence combined with secure branch site data connectivity enabled via IPSec.

Additional migration offers include solutions offered by Juniper (DevConnect Program Member). Juniper security product families include the NS series, SA series, IDP Series, Network Management and the recently announced SSG series of products.

Hardware: Discontinued SAP/PEC Codes Affected

SAP Code	Description	Minimum Period of Support
700237522	Avaya™ SG5X Security Gateway	June 4, 2010
700237530	Avaya™ SG5X Security Gateway	June 4, 2010

Migration Strategy

The following comcodes can be used to order the G250 / G350 VPN Solutions as a suitable VPN solution for the branch office:

SAP Code	Description
700342231	G250 BRANCH GATEWAY
700397029	G250 BRANCH GATEWAY RHS
700350887	G250 BRI BRANCH GATEWAY
700397037	G250 BRI BRANCH GATEWAY RHS
700363054	G250 DCP I/F BRANCH GATEWAY
700397052	G250 DCP I/F BRANCH GATEWAY RHS
700363047	G250 DS1 BRANCH GATEWAY
700397060	G250 DS1 BRANCH GATEWAY RHS

The following comcodes can be used to order the SG5, SG5 Pro and SG200 VPN Solutions as a suitable VPN solution for the virtual office / branch office:

SAP Code	Description
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700237522	SG5 Security Gateway
700237530	SG5 Pro Security Gateway
700242308	SG200 Security Gateway

Contact Information

For additional information on Security Gateways, please contact Kevin Johnson at 303 538 5043 / krj@avaya.com

For additional information on Juniper Products, please contact Erez Feigenberg at +972 97236457633 / efeigen@avaya.com

For additional information on the G250 / G350, please contact Yossi Asyag at +972 36457553 / yasyag@avaya.com

Security Gateway EOS Schedule

Event	Date
End of Sale Notification (this notice)	April 4, 2007
End of Sale (EoS) Last Order Date	June 4, 2007
Minimum Period of Support Availability after EoS	Support provided on existing maintenance services agreements only, and through the existing contract term date. No new maintenance services agreements will be available.

Currently Supported Releases

Product Name	Current Release #
VPNmanager	3.7
VPNos	4.7
VPNremote	4.2.30

Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Migration Strategy

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We encourage Customers to explore a migration path to a comparable Juniper product and ensure the devices are covered under an Avaya Maintenance Services contract. Avaya provides a full range of maintenance services on these and other products.

For Additional information concerning Avaya Services can be found on Services Offer Information web site <http://support.avaya.com/japple/css/japple?PAGE=Home> and on the Avaya internal portal under Services.

For additional Information about Avaya solutions, please visit the Avaya business solutions web site (www.avaya.com).

For questions regarding this notification, Customers and Business Partners, contact your Avaya Sales Representative.

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