



Title: Global End of Sale and Support Notification for the following Avaya Security Gateways (European Union end of sale was announced in June 06):

End of Sale Notification
SG5, SG5 Pro, SG200, RFA SG Licenses and VPNmanager

Notification Date: June 6, 2007

As of August 6th, 2007, Avaya will no longer sell the following hardware components (European Union end of sale was announced in June 06): SG5, SG5 Pro and the SG200. Additional discontinued items include RFA SG licenses and VPNmanager software.

The replacement products include Avaya's G250 & G350 Gateways for the branch office location. The G250 / G350 products are a suitable replacement solution built on Avaya's VoIP intelligence combined with secure branch site data connectivity enabled via IPSec.

Additional migration offers include solutions offered by Juniper (DevConnect Program Member). Juniper security product families include the NS series, SA series, IDP Series, Network Management and the recently announced SSG series of products.

Hardware: Discontinued SAP/PEC Codes Affected

SAP Code	Description	Minimum Period of Support
700213838	Avaya™ SG5 Security Gateway	August 6, 2010
700213846	Avaya™ SG5 PRO Security Gateway	August 6, 2010
700242308	Avaya™ SG200 Security Gateway	August 6, 2010

Software & Licenses: Discontinued SAP/PEC Codes Affected

SAP Code	Description	Minimum Period of Support
700258049	VPNremote 5 User Bundle	N/A
700256118	VPNremote 10 User Bundle	N/A
700256142	VPNremote 25 User Bundle	N/A
700256159	VPNremote 50 User Bundle	N/A
700256167	VPNremote 75 User Bundle	N/A
700256175	VPNremote 100 User Bundle	N/A
700256183	VPNremote 200 User Bundle	N/A
700262132	VPNremote 700 User Bundle	N/A
700256449	VPNremote 1000 User Bundle	N/A
700256456	VPNremote 2000 User Bundle	N/A
700262140	VPNremote 5000 User Bundle	N/A
700256191	Avaya™ SG200 VPNremote Site License	N/A
700256464	Avaya™ SG203 VPNremote Site License	N/A
700262165	Avaya™ SG208 VPNremote Site License	N/A

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700256399	VPN 1 Site to Site Bundle	N/A
700256407	VPN 5 Site to Site Bundle	N/A
700256415	VPN 10 Site to Site Bundle	N/A
700256423	VPN 50 Site to Site Bundle	N/A
700258056	VPN 125 Site to Site Bundle	N/A
700258064	VPN 250 Site to Site Bundle	N/A
700262157	VPN 500 Site to Site Bundle	N/A
700237951	Upgrade from standard SG5 / 5X version to Pro version	N/A
700213879	SG 5/5X Annual Software Subscription	N/A
700256720	SG200 Annual Software Subscription	N/A
700350317	VPNmanager Service Provider Client 3.6	August 6, 2010
700350309	VPNmanager Enterprise Client 3.6	August 6, 2010

Migration Strategy

The following comcodes can be used to order the G250 / G350 VPN Solutions as a suitable VPN solution for the branch office:

SAP Code	Description
700342231	G250 BRANCH GATEWAY
700397078	G350 BRANCH GATEWAY
700397029	G250 BRANCH GATEWAY RHS
700350887	G250 BRI BRANCH GATEWAY
700397037	G250 BRI BRANCH GATEWAY RHS
700363054	G250 DCP I/F BRANCH GATEWAY
700397052	G250 DCP I/F BRANCH GATEWAY RHS
700363047	G250 DS1 BRANCH GATEWAY
700397060	G250 DS1 BRANCH GATEWAY RHS

Contact Information

For additional information on Security Gateways, please contact Kevin Johnson at 303 538 5043 / krj@avaya.com

For additional information on Juniper Products, please contact Erez Feigenberg at +972 3 6457633 / efeigen@avaya.com

For additional information on the G250 / G350, please contact Yossi Asyag at +972 36457553 / yasyag@avaya.com

Security Gateway EOS Schedule

Event	Date
End of Sale Notification (this notice)	June 6, 2007
End of Sale (EoS) Last Order Date	August 6, 2007

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Minimum Period of Support Availability after EoS	Support provided on existing maintenance services agreements only, and through the existing contract term date. No new maintenance services agreements will be available.
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Currently Supported Releases

Product Name	Current Release #
VPNmanager	3.7
VPNos	4.7
VPNremote	4.2.30

Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Migration Strategy

We encourage customers to explore a migration path to a comparable Juniper product and ensure the devices are covered under an Avaya Maintenance Services contract. Avaya provides a full range of maintenance services on these and other products.

For Additional information concerning Avaya Services can be found on Services Offer Information web site <http://support.avaya.com/japple/css/japple?PAGE=Home> and on the Avaya internal portal under Services.

For additional Information about Avaya solutions, please visit the Avaya business solutions web site (www.avaya.com).

For questions regarding this notification, Customers and Business Partners, contact your Avaya Sales Representative.

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