



Title: End of Sale for Modular Messaging R3.0 with the Avaya Message Storage Server (MSS) and Exchange Message Store (Revised April 21, 2008)

Notification Date: July 23, 2007

With the General Availability (GA) of Modular Messaging Release 3.1, Avaya will End of Sale software media, licenses, and hardware for all new system sales of Avaya Modular Messaging Release R3.0 and upgrades to R3.0.

Effective **October 31, 2007** Avaya will no longer allow new quotations or orders for new systems sales of Modular Messaging R3.0 and upgrades to R3.0.

REVISED: Avaya will allow orders for additions and expansions of seat licenses to existing systems of Modular Messaging R3.0 systems until Modular Messaging R3.0 enters End of Manufacture Support.

Discontinued SAP Codes

The following SAP codes are discontinued beginning October 31, 2007 for new R3.0 system sales and upgrades to R3.0. The next major section identifies those codes that are discontinued for new system sale, but continue to be available for aftermarket expansions/additions.

SAP Code	Description
Modular Messaging R3.0 New / Upgrade Seats Voice Mailbox and Unified Mail (Exchange)	
193328	MM LIC 1 SEAT VOICE MBX 1-5
193329	MM LIC 1 SEAT VOICE MBX 6-10
193330	MM LIC 1 SEAT VOICE MBX 11-25
193331	MM LIC 1 SEAT VOICE MBX 26-50
193332	MM LIC 1 SEAT VOICE MBX 51-100
193333	MM LIC 1 SEAT VOICE MBX 101-250
193334	MM LIC 1 SEAT VOICE MBX 251-500
193335	MM LIC 1 SEAT VOICE MBX 501-1000
193336	MM LIC 1 SEAT VOICE MBX 1001+
193341	MM LIC 1 SEAT VMBX UPGD 1-5
193342	MM LIC 1 SEAT VMBX UPGD 6-10
193343	MM LIC 1 SEAT VMBX UPGD 11-25
193344	MM LIC 1 SEAT VMBX UPGD 26-50
193345	MM LIC 1 SEAT VMBX UPGD 51-100
193346	MM LIC 1 SEAT VMBX UPGD 101-250
193347	MM LIC 1 SEAT VMBX UPGD 251-500
193348	MM LIC 1 SEAT VMBX UPGD 501-1000
193349	MM LIC 1 SEAT VMBX UPGD 1001+
193350	MM LIC 1 SEAT UNIFD MBX 1-5
193351	MM LIC 1 SEAT UNIFD MBX 6-10
193352	MM LIC 1 SEAT UNIFD MBX 11-25
193353	MM LIC 1 SEAT UNIFD MBX 26-50
193354	MM LIC 1 SEAT UNIFD MBX 51-100
193355	MM LIC 1 SEAT UNIFD MBX 101-250
193356	MM LIC 1 SEAT UNIFD MBX 251-500
193357	MM LIC 1 SEAT UNIFD MBX 501-1000



193358	MM LIC 1 SEAT UNIFD MBX 1001+
193449	MM LIC 1 SEAT UNIFD MBX MMIP 1-5
193362	MM LIC 1 SEAT UNIFD MBX UPGD 1-5
193363	MM LIC 1 SEAT UNIFD MBX UPGD 6-10
193364	MM LIC 1 SEAT UNIFD MBX UPGD 11-25
193365	MM LIC 1 SEAT UNIFD MBX UPGD 26-50
193366	MM LIC 1 SEAT UNIFD MBX UPGD 51-100
193367	MM LIC 1 SEAT UNIFD MBX UPGD 101-250
193368	MM LIC 1 SEAT UNIFD MBX UPGD 251-500
193369	MM LIC 1 SEAT UNIFD MBX UPGD 501-1000
193370	MM LIC 1 SEAT UNIFD MBX UPGD 1001+
Modular Messaging R3.0 New Survivable Seats Voice Mailbox and Unified Mail (Exchange)	
200960	MM R3.0 LIC 1 ST VMBX SURV 1-5
200961	MM R3.0 LIC 1 ST VMBX SURV 6-10
200962	MM R3.0 LIC 1 ST VMBX SURV 11-25
200963	MM R3.0 LIC 1 ST VMBX SURV 26-50
200964	MM R3.0 LIC 1 ST VMBX SURV 51-100
200965	MM R3.0 LIC 1 ST VMBX SURV 101-250
200966	MM R3.0 LIC 1 ST VMBX SURV 251-500
200967	MM R3.0 LIC 1 ST VMBX SURV 501-1000
200968	MM R3.0 LIC 1 ST VMBX SURV 1001+
200987	MM R3.0 LIC 1 ST UFMBX SURV 1-5
200988	MM R3.0 LIC 1 ST UFMBX SURV 6-10
200989	MM R3.0 LIC 1 ST UFMBX SURV 11-25
200990	MM R3.0 LIC 1 ST UFMBX SURV 26-50
200991	MM R3.0 LIC 1 ST UFMBX SURV 51-100
200992	MM R3.0 LIC 1 ST UFMBX SURV 101-250
200993	MM R3.0 LIC 1 ST UFMBX SURV 251-500
200994	MM R3.0 LIC 1 ST UFMBX SURV 501-1000
200995	MM R3.0 LIC 1 ST UFMBX SURV 1001+
Modular Messaging R3.0 Licenses - MAS Upgrade	
190922	MM MAS APP LIC R3 UPG EXCH CUST SVR
190923	MM MAS APP LIC R3 UPG DOM CUST SVR
190924	MM MAS APP LIC R3 UPG EXCH AV SVR
190925	MM MAS APP LIC R3 UPG DOM AV SVR
190926	MM MAS APP LIC R3 UPG AV STR AND SVR
Modular Messaging R3.0 Pre-Loaded Upgrade Disks (from R1/R2)	
700407737	MM R3 MAS UPG DISK /W BT IMG AV STR
700407745	MM R3 MAS UPG DSK /W BTIMG EXCH AVSV
Modular Messaging R3.0 License – MSS Media - MSS	
190921	MM MSS APP LIC R3 AVAYA SVR
190927	MM MSS APP LIC R3 UPG AVAYA SVR
700376171	MM MSS MED R3.0 /W APP MBM WEBCLNT



SAP Codes Discontinued for New System Sales Available for Aftermarket Expansions/Additions

The following SAP codes will not be available for new system sales. These SAP codes will be available to support aftermarket expansions/additions only.

SAP Code	Description
Modular Messaging R3.0 MMIP Seats Discontinued for New / Upgrade System Sale Continued availability for MMIP Seat additions / expansions	
193414	MM LIC 1 SEAT VMBX MMIP 1-5
193415	MM LIC 1 SEAT VMBX MMIP 6-10
193446	MM LIC 1 SEAT VMBX MMIP 11-25
193447	MM LIC 1 SEAT VMBX MMIP 26-50
193448	MM LIC 1 SEAT VMBX MMIP 51-100
193337	MM LIC 1 SEAT VMBX MMIP 101-250
193338	MM LIC 1 SEAT VMBX MMIP 251-500
193339	MM LIC 1 SEAT VMBX MMIP 501-1000
193340	MM LIC 1 SEAT VMBX MMIP 1001+
193450	MM LIC 1 SEAT UNFDMBX MMIP 6-10
193451	MM LIC 1 SEAT UNFDMBX MMIP 11-25
193452	MM LIC 1 SEAT UNFDMBX MMIP 26-50
193453	MM LIC 1 SEAT UNFDMBX MMIP 51-100
193454	MM LIC 1 SEAT UNFDMBX MMIP 101-250
193359	MM LIC 1 SEAT UNFDMBX MMIP 251-500
193360	MM LIC 1 SEAT UNFDMBX MMIP 501-1000
193361	MM LIC 1 SEAT UNIFD MBX MMIP 1001+
Modular Messaging R3.0 License – MAS Discontinued for New / Upgrade System Sale Continued availability for Server additions / expansions	
190916	MM MAS APP LIC R3 EXCH CUST SVR
190917	MM MAS APP LIC R3 DOMINO CUST SVR
190918	MM MAS APP LIC R3 EXCH AV SVR
190919	MM MAS APP LIC R3 DOMINO AV SVR
190920	MM MAS APP LIC R3 AV STORE AND SVR
Modular Messaging R3.0 Media Discontinued for New / Upgrade System Sale Continued availability for Server additions / expansions	
700376148	MM APP MED R3.0 EX CUST SVR
700376163	MM MAS MED WIOS R3.0 AV EX AVSVR
700383086	MM MAS MED WIOS R3 AV STORE AV SVR
700383276	MM OS BT MED R3 EML\TRC OLA WEB AVSV
700383284	MM OS BT MED R3 AVSTR TRC SVR AVSVR
700376189	MM R3 DOCUMENTATION KIT



Migration Strategy

In continuing to extend value to Modular Messaging customers, Avaya will offer Modular Messaging R4.0. This release will provide numerous enhancements to Release 3.0. Modular Messaging R3.0 systems can be upgraded to Modular Messaging R4.0 directly.

For additional information regarding Modular Messaging R4.0 and upgrading your current Messaging System contact your Avaya Representative or Authorized Business Partner.

Schedule

End of Sale (EoS) for New Systems	10/31/2007
End of Sale (EoS) for Additions and Expansions of seat licenses	1 year (10/31/2008) or next Major Release (Modular Messaging 5.0), which ever is later
End of Sale (EoS) for Additions and Expansions of hardware	8/5/2009
Minimum Period of Software Support Availability after EoS	1 year (10/31/2008) or next Major Release (Modular Messaging 5.0), which ever is later
Minimum Period of Hardware Support Availability after EoS	3 years

Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment. The Avaya Manufacturer Support Policy can be found at the following link:

http://support.avaya.com/elmodocs2/prodtran/Avaya_Manufacturer_Support_Policy_09302007.pdf

Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Avaya Services reserves the right to support this product at its discretion, as it is deemed appropriate.

For additional information about Avaya Solutions please visit the Solutions area on the Enterprise Portal.