

Title: End of Sale (EoS) Notification for the DEFINITY Server CSI/ProLogix including the TN2402 Processor, CMC1 Media Gateway and TN2182 Tone/Clock

Notification Date: August 1, 2006

Avaya is taking another step toward a simplified converged communication infrastructure. Effective February 5, 2007 Avaya will stop accepting orders for the TN2402, TN2182, and CMC1 Media Gateway used in new ProLogix/CSI systems and upgrades globally. Additionally the 2MG and 4MG linear flash cards used with Pre R9 systems will end sale.

The End of Manufacturer Support for the TN798 Processor will be February 5, 2007 and the TN2402 Processor, TN2182 Tone/Clock, CMC1 and RMC Media Gateways will be February 5, 2010.

Avaya Communication Manager Software for DEFINITY Server CSI/ProLogix will follow standard Avaya manufacturer's support policy.

Effective February 5, 2007 the following material codes will no longer be orderable:

SAP Material Code	Description	End of Sale Date
185698	DEF CSI CM3 Processor Cabinet	February 5, 2007
700059637	TN2182C Tone Clock	February 5, 2007
187316	S8100 to CM3 DEFCSI Hardware Upgrade	February 5, 2007
183538	CMC1 Growth Cabinet	February 5, 2007
847987187	DEF ProLogix CONN MODLR 110A Hardware	February 5, 2007
192176	DEF CSI R6/R7/R8 to DEF CSI CM3 Hardware UPG	February 5, 2007
192177	DEF CSI R6/R7/R8 to DEF CSI CM3 Hardware UPG UPP	February 5, 2007
190237	DEF CSI CM3 Rack Mount Cabinet	October 1, 2007
601817448	2 MG Linear Flash Card	February 5, 2007
601451487	4 MG Linear Flash Card	February 5, 2007

Note: Many of these codes have already ended sale in the European Union Countries plus Switzerland, Norway and Iceland.

Replacement Product:

The successor platform for the DEFINITY Server CSI/ProLogix is the S8400 Media Server which supports applications such as Contact Center, Integrated messaging and Mobility.



SAP Material		
Code	Description	Launch Date
191518	S8400 Media Server + G650 Media	
	Gateway	May 2006
195254	S8400 Media Server + G650 Media	
	Gateway RoHS version	June 2006

Migration Strategy

Customers that have a ProLogix System that wish to upgrade to a later release of Communication Manager can migrate to the S8400 Media Server. Another consideration would be a Centralized Communication Manager Architecture rather than a stand alone. In the latter the TN2402 Processor and the TN2182C Tone Clock are removed; TN2312BP IPSI and TN2302AP Media Processor would be required for IP call control and bearer. Hardware Description and Reference for Avaya Communication Manager, document number (555-245-207) page 255 outlines this option and can be found at:

http://support.avaya.com/elmodocs2/comm_mgr/r3_1/03_300151_5/245207_5/245 207_5.pdf

S8400 Media Server Migrations codes for customers retaining the CMC or G600 Media Gateways.

SAP Material Code	Description	Launch Date
191519	S8400 Migration Hardware	May 2006
195255	S8400 Migration Hardware RoHS version	June 2006

Product documentation is available for download at the following URL: http://support.avaya.com

DEFINITY Server CSI/ProLogix Platform Support Schedule

DEF Server CSI, CMC MG End of Sale (EoS) Date	February 7, 2007
DEF Server CSI Rack Mount End of Sale (EOS) Date	October, 1 2007
Last Software Release	Communication Manager
	3.x
Last Order Date (Sales Status change to P)	February 7, 2007
Last Ship Date (Sales Status change to D)	April 2, 2007
End of Manufacturer Support for TN798	February 7, 2007
End Of Manufacturer Support for 2MG and 4MG Linear	December 15, 2008
Flash Cards	
End of Manufacturer Support for TN2402, TN2182 and	February 7, 2010
associated gateways	



Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by BusinessPartners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Additional Information about Avaya Solutions can be found at:

https://www.avaya.com/gcm/master-usa/en-us/products/offers/s8400_media_server.htm