AVAYA

Title: End Of Sale (EoS) Notification for Avaya DEFINITY® Server SI Processor Complex TN2404/TN2401, Survivable Remote Processor (SRP) and associated software material codes

Notification Date: December 15, 2004

Avaya is taking another step toward a simplified converged communication infrastructure. Market acceptance for the Avaya S8500/S8700 Media Servers has been very positive. The S8500 and S8700 Media Servers will replace the SI Processor Complex in the Avaya portfolio.

Avaya is ending sale of the DEFINITY Server SI Processor Complex, which include TN2404, TN2401, TN2400/TN2401 and TN792 circuit packs.

The end of sale will be accomplished in two phases:
- Effective June 15, 2005 Avaya will end sale of new servers.
- Effective December 15, 2005 Avaya will end sale of hardware and software upgrades to Communication Manager 2.2.X.

Communication Manager 2.2.x will be the last release sold for the SI.

The End of Manufacturer Support, which includes TN2404/TN2401, TN2400/TN2401, TN792, TN790, and TN786, is scheduled for December 15, 2008.

Effective June 15, 2005 the following material codes will no longer be orderable:

SAP Code	Description	End of Sale Date
New System Material Codes (Front market)		
182002	CM2 DEF SI SFTW LIC	6/15/2005
171157	DEF MCC PPN MDL R10SI+	6/15/2005
170839	DEF PPN MDL R10SI ESCC	6/15/2005
180879	DEF si ESCC CM2 FIXED BOM	6/15/2005
179562	DEF SI G/MCC1 PROCESSOR CAB	6/15/2005
183541	DEFsi MCC1 PROC CAB DC PWR	6/15/2005
183542	DEFsi ESCC CM2 DC PWR	6/15/2005
Duplication Material Codes (Front market)		
151060	DEF CARR DUP SCC	6/15/2005
151064	DEF CARR CNTL DUP MCC	6/15/2005
179563	DEF SI G/MCC DUP Carrier	6/15/2005

Effective December 15, 2005 the following material codes will no longer be orderable

SAP Code	Description	End of Sale Date
Additions		
151061	DEF CARR DUP R9SI	12/15/2005
183543	DEFSI ESCC CM2 DUP CNTL CAB DC PWR	12/15/2005
151067	DEF CARR DUP MCC	12/15/2005
Upgrades		
151061	DEF CARRIER DUP R9	12/15/2005
183543	DEF SI ESCC CM2 DUP CNTL CAB DC	12/15/2005

SAP Code	Description	End of Sale Date
	PWR	
151067	DEF CARR DUP MCC	12/15/2005
Duplication Material Codes		
151080	DEF CARR UPG SCC	12/15/2005
185967	SCC1 DUP CAB UPG AC PWR	12/15/2005
185968	SCC1 DUP CAB UPG DC PWR	12/15/2005
185969	SCC1 DUP CAB UPG AC PWR AND DUP INTF	12/15/2005
185970	SCC1 DUP CAB UPG DC PWR AND DUP INTF	12/15/2005
151081	DEF CARR DUP SCC UPG	12/15/2005
185975	SCC1 DUP CAB UPG AC PWR UPP	12/15/2005
185976	SCC1 DUP CAB UPG DC PWR UPP	12/15/2005
185977	SCC1 DUP CAB UPG AC PWR AND DUP INTF UPP	12/15/2005
185978	SCC1 DUP CAB UPG DC PWR AND DUP INTF UPP	12/15/2005
Duplication Upgrade Packs Only		
150960	DEF UPG DUP CP R9	12/15/2005
185984	DEF SI DUP UPG W/TN2401	12/15/2005
185985	DEF SI DUP UPG W/TN2400	12/15/2005
185986	DEF SI DUP UPG W/TN2400 AND DUP INTF	12/15/2005
150961	DEF DUP CP R9 UPG UPP	12/15/2005
185996	DEF SI DUP UPG W/TN2401 UPP	12/15/2005
185997	DEF SI DUP UPG W/TN2400 UPP	12/15/2005
185998	DEF SI DUP UPG W/TN2400 AND DUP INTF UPP	12/15/2005
Upgrade Material Codes		
180474	R10/CM1 TO CM2 DEF SI UPG SFTW LIC	12/15/2005
180475	CM1&PRIOR TO CM2 DEF SI UPG SFTW LIC UPP	12/15/2005
180476	R9&PRIOR TO CM2 DEF SI UPG SFTW LIC	12/15/2005
180477	R9&PRIOR TO CM2.0 DEF SI UPG SFTW LIC MSP	12/15/2005
150945	DEF UPG G3S SI386 TO R9SI	12/15/2005
185980	R8&PRIOR TO CM2 DEF SI SCC1 W/OTN2400	12/15/2005
185981	R8&PRIOR TO CM2 DEF SI SCC1 W/TN2400	12/15/2005
150946	DEF G3SI TO R9SI UPG	12/15/2005
185991	R8&PRIOR TO CM2DEFsiSCC1 W/O TN2400 UPP	12/15/2005
185992	R8&PRIOR TO CM2 DEF SI SCC1 W/TN2400 UPP	12/15/2005
150950	DEF UPG G3I/SI TO R9SI MCC	12/15/2005
185982	R8&PRIOR TO CM2DEFsi G/MCC1W/OTN2400	12/15/2005
185983	R8&PRIOR TO CM2DEFsi G/MCC1 W/TN2400	12/15/2005

SAP Code	Description	End of Sale Date
150951	DEF G3I/SI TO R9SI MCC UPG	12/15/2005
185993	R8&PRIOR TO CM2DEFsiG/MCC1 W/0TN2400 UPP	12/15/2005
185994	R8&PRIOR TO CM2DEFsi G/MCC1 W/TN2400 UPP	12/15/2005
165447	CM DEF SI HRDW UPG SIMPLEX	12/15/2005
172513	CM DEF SI HRDW UPG SIMPLEX UPP	12/15/2005
165448	CM DEF SI HRDW UPG DUPLEX	12/15/2005
172514	CM DEF SI HRDW UPG DUPLEX UPP	12/15/2005
Survivable Remote Processor (SRP) Material Codes		
182003	CM2 SRP SFTW LIC	6/15/2005
180479	CM1&PRIOR TO CM2 SRP UPG SFTW LIC	6/15/2005
180480	CM1&PRIOR TO CM2 SRP UPG SFTW LIC UPP	
172522	CM SRP SFTW LIC	
172593	R9/R10 TO CM SRP UPG SFTW LIC	6/15/2005
172600	R9/R10 TO CM SRP UPG SFTW LIC MSPP	6/15/2005
172594	R8& PRIOR TO CM SRP UPG SFTW LIC	6/15/2005
172601	R8&PRIOR TO CM SRP UPG SFTW LIC MSPP	6/15/2005
150934	DEF SRP R9 HRWR UPG	6/15/2005
186798	CM1 SRP UPG W/TN2401	6/15/2005
186799	CM1 SRP UPG W/TN2400	6/15/2005
185987	SRP UPG W/TN2401	6/15/2005
185988	SRP UPG W/TN2400	6/15/2005
172517	DEF SRP R9 HRWR UPG UPP	6/15/2005
186800	CM1 SRP UPG W/TN2401 UPP	6/15/2005
186801	CM1 SRP UPG W/TN2400 UPP	6/15/2005
185999	SRP UPG W/TN2401 UPP	6/15/2005
186000	SRP UPG W/TN2400 UPP	6/15/2005
165447	CM DEF SI HRDW UPG SIMPLEX	6/15/2005
108724915	DEF PKG 16MB FLASHCARD	6/15/2005
172515	CM SRP HRDW UPG UPP CM SRP HRDW UPG UPP	6/15/2005
186007	DEF SI AND SRP HARDWARE UPG Upsets AND SRP HARDWARE UPG UPP	6/15/2005
109047	DEF SW NODE INTF DEF SW NODE INTF	6/15/2005
109485	DEF UPG DS1 CONVERTER TN574 TO TN1654	6/15/2005
151019	SRP CAB	6/15/2005
186026	SRP AC PWR	6/15/2005
186015	SRP DC PWR	6/15/2005
186803	CM1 SURVIVABLE REMOTE PROC AC PWR	6/15/2005
186802	CM1 SURVIVABLE REMOTE PROC DC PWR	6/15/2005
112063	DEF DS1C STANDARD/HIGH EPN	6/15/2005
185586	SRP DS1C STANDARD/HIGH EPN	6/15/2005
112062	DEF MM STANDARD/HIGH EPN SHORT	6/15/2005

SAP Code	Description	End of Sale Date
	RANGE	
185587	SRP MM SHORT RANGE STD/HIGH EPN	6/15/2005
112061	DEF MM STANDARD/HIGH EPN LONG RANGE	6/15/2005
185588	SRP MM LONG RANGE STD/HIGH EPN SRP MM LONG RANGE STD/HIGH EPN	6/15/2005
112075	DEF SNGL MODE STANDARD/HIGH EPN	6/15/2005
185589	SRP SM STD/HIGH EPN	6/15/2005
112072	DEF EPN SHORT RANGE CRITICAL DEF EPN SHORT RANGE CRITICAL	6/15/2005
185590	SRP SHORT RANGE CRITICAL EPN	6/15/2005
112071	DEF EPN LONG RANGE CRITICAL	6/15/2005
185591	SRP LONG RANGE CRITICAL EPN	6/25/2005
112070	DEF EPN SNGL MODE CRITICAL	6/15/2005
185592	SRP SM CRITICAL EPN SRP SM CRITICAL EPN	6/15/2005
112116	DEF EPN DS1C CRITICAL EPN	6/15/2005
185593	SRP DS1C CRITICAL EPN	6/15/2005

Migration Strategy
Customers that have a system with a TN2404 Processor that wish to upgrade to a later release of Communication Manager can migrate to the S8500 Media Server or an S8700 Media Server.

Customers currently using DEFINITY AUDIX® embedded voicemail will need to move to the INTUITY™ AUDIX LX system. Communication Manager 2.0 and above does not support DEFINITY AUDIX.

Information concerning the Avaya S8500 Media Sever can be found at the following URL: http://www.avaya.com/gcm/master-usa/en-us/products/offers/s8500.htm

Please visit the following website for Avaya contact information:
http://www.avaya.com/gcm/master-usa/en-us/tasks/connect/contacts/sales/salescontact.htm

Product documentation is available for download at URL:
http://support.avaya.com

DEFINITY Server SI Support Schedule (New Systems)

Last Supported Software Release	Communication Manager 2.2.X
End of Sale (EoS)	June 15, 2005
End of Manufacturer Support	December 15, 2008

DEFINITY Server SI Software and Hardware upgrades to Communication Manager 2.2.X Support Schedule

Last Supported Software Release	Communication Manager 2.2.X
End of Sale (EoS)	December 15, 2005
End of Manufacturer Support	December 15, 2008

Minimum Period of Support Availability
The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support. Avaya will end manufacturer support of the DEFINITY Server SI Processor Complex December 15, 2008. Support may be extended past that period at the discretion of Avaya Global Services or Avaya BusinessPartners. For additional information concerning long-term support please contact your Service Provider.

Service and Warranty
Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by BusinessPartners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

For additional Information about Avaya Solutions please visit the Avaya Business Solutions Web site